



# eFinance Portal

A New Initiative by MPA

## MPA Account Opening Guide

Version 1.0

1<sup>st</sup> July 2026



## Individual Account

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**Sign up for an Individual Account**

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# Sign Up – Log in

1 Individual users who are Singapore Citizens or Permanent Residents may register for an MPA account using their Singpass ID.

On the digitalPORT@SG™ Portal, navigate to the 'Individuals' tab and select 'Sign up or Track Application Status' to begin your account application.

You will then be prompted to log in with your Singpass account.

digitalPORT@SG™ About Circulars Online Forms

Dear User, Please be informed that UAT testing for next release is currently in progress, only changes included for month end deployment will be available in UAT for testing.

[Scam Advisory] Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Official MPA messages and SMSes do not contain payment links and are only sent from gov.sg sender ID. If in doubt, call 1800 725 2252.

### Log in to your account

Business **Individuals**

Log in with **singpass**

or

Email (Foreign Users)  
Enter your Email Address

Password  
Enter your password

Login

Forgot Password?

Don't have an MPA account?  
1 Sign up or Track Application Status

### Welcome to digitalPORT@SG™ Portal for One-stop Regulatory Transaction


This includes port clearances, marine services, permit applications and many other services.

2 Scan the QR code with your Singpass app to log in

**singpass**


## Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.

 **Log in with Singpass**  
Your trusted digital identity

**Singpass app** Password login

Scan with Singpass app to log in

2 

**singpass**

[Register for Singpass](#)

[Download Singpass app](#)

3 Alternatively, you may log in using your Singpass login credentials.

**singpass**

## Beware of impersonation scams

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.



## Log in with Singpass

Your trusted digital identity

Singpass app

Password login

### Log in

Singpass ID

Password



Log in

[Retrieve Singpass ID](#)

[Reset password](#)

Register for Singpass

3

# Sign Up – Terms and Conditions

4 Upon successfully logging in with Singpass, please click on the Terms and Conditions link to review the details pertaining to the individual account opening application.

5 Once you have selected the Terms and Conditions checkbox, the 'Next' button will be enabled to proceed.

## Apply for an Individual Account

**Important notes**  
🕒 Estimated time to complete this application: 5 - 10 mins

Read and agree to the Terms and Conditions below:

5  I have read and agreed to accept the **Terms and Conditions** governing the application of an account with MPA. 4



Next

Login

### Terms and Conditions

OVERVIEW OF TERMS AND CONDITIONS FOR ACCESS AND USE OF MPA ACCOUNT digitalPORT@SG™ ACCOUNT, digitalPORT@SG™ PORTAL AND THE RELATED SERVICES

#### Agreement to Terms and Conditions

1. These Terms and Conditions (as may be amended and/or supplemented by MPA from time to time without notice and without liability on MPA's part) shall apply to all persons (including (a) Organisations registered with the Accounting and Corporate Regulatory Authority (ACRA) or other Singapore UEN issuance agency ("Business User"), (b) SingPass holders, and (c) other Organisations and individuals) that:
  - 1.1. have opened or are applying to open an MPA Account with MPA pursuant to Clause 4;
  - 1.2. hold digitalPORT@SG™ Accounts; or
  - 1.3. access and/or use the digitalPORT@SG™ Portal and/or any Services (collectively, "Users" and each a "User").

By opening, accessing and/or using any of the Accounts and Services or any part thereof, a User is deemed to agree to be legally bound by these Terms and Conditions that constitutes the Agreement. **If a User does not agree with any part of these Terms and Conditions or any amendments thereto or lacks the capacity or is not authorised to agree to these Terms and Conditions, the User shall not or shall not continue to open, access or use the MPA Account, the digitalPORT@SG™ Account, digitalPORT@SG™ Portal or any Services.**

#### Interpretation and Definitions

2. In these Terms and Conditions:
  - 2.1. the following rules of interpretation shall apply:
    - (a) all capitalised terms shall have the meaning given to them in Clause 2.2 below.
    - (b) references to any statute, enactment, order, regulation or other similar instrument shall be construed as references to the statute, enactment, order, regulation or instrument as amended by any subsequent statute, enactment, order, regulation or instrument or as contained in any subsequent re-enactment, modification or statutory extension of any of the above.
    - (c) except where the context requires otherwise, the singular includes the plural and vice versa; a reference to one gender includes all genders; words denoting persons include Organisations and vice versa.



# Sign Up – Terms and Conditions

6 Click the 'Next' button to proceed to the application form.

## Apply for an Individual Account

### Important notes

⌚ Estimated time to complete this application: 5 - 10 mins

### Read and agree to the Terms and Conditions below:

I have read and agreed to accept the [Terms and Conditions](#) governing the application of an account with MPA.

6 Next

# Sign Up – Application Form

7 All fields are mandatory, unless stated as optional.

8 Click on ‘Retrieve Myinfo with singpass’ button to retrieve your personal details.

Log in by scanning the QR code with your Singpass app or by entering your Singpass login credentials.

Upon successful authentication and consent, your personal details will be automatically populated into the Email Address, Mobile Number, and Residential Address fields (Postal Code, House or Block No., Unit No., Street 1 and Street 2).

Email Address and Mobile Number are not government-verified data and may be edited (shown in active white fields).

Residential Address is government-verified and cannot be edited (indicated by grey disabled fields).

Alternatively, you may choose to complete the form manually.

9 Your Name and NRIC/FIN will be automatically populated based on your Singpass account and cannot be edited.

**Apply for an Individual Account**

1 — 2  
Applicant Details — Review & Declaration

**7 Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process. At any time, please refer to the [Terms and Conditions](#).

**8** Retrieve Myinfo with **singpass**

**9**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 0695I

Email Address: e.g. name@example.com Verify      Mobile Number: +65 12345678 Verify  
Click **verify** to validate your email address      Click **verify** to validate your mobile number

**Residential Address** (Singapore Address Only)

Postal Code: Enter postal code      House or Block No.: Enter house or block no.      Unit No. (Optional): Enter unit no.

Street 1: Enter Street 1

Street 2 (Optional): Enter Street 2

Mailing address is the same as residential address

**Mailing Address** (Singapore Address Only)

Postal Code: Enter mailing postal code      House or Block No.: Enter house or block no.      Unit No. (Optional): Enter unit no.

Street 1: Enter Street 1

Street 2 (Optional): Enter Street 2

Reason for Application

Craft-related Matters

For Billing Purpose

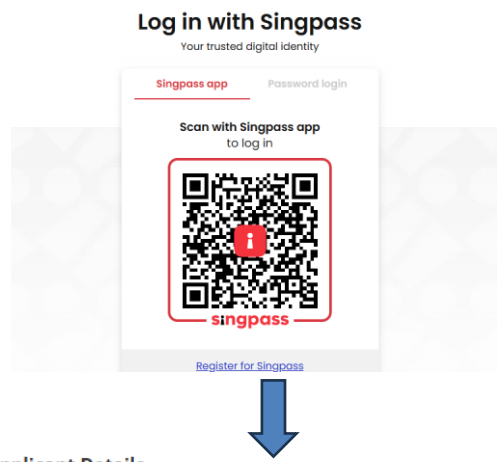
Others

Cancel      Next

**singpass**

**Beware of impersonation scams** ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.



**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process. At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 0695I

Email Address: @gmail.com Verify      Mobile Number: +65 6621 Verify  
Click **verify** to validate your email address      Click **verify** to validate your mobile number

**Residential Address** (Singapore Address Only)

Postal Code: 788262      House or Block No.: 14      Unit No. (Optional): 8-367

Street 1: SPRINGLEAF DRIVE

Street 2 (Optional): Enter Street 2

# Sign Up – Application Form

- 10 Click the 'Verify' link to verify your email address provided.
- 11 Enter the 6-digit code sent to your email address.
- 12 Click the 'Verify' button to validate the OTP entered.
- 13 If OTP is entered correctly, a success message will pop-up, a green tick and the message 'Successfully Verified' will be displayed.
- 14 If OTP is entered incorrectly, an error message will pop-up. Repeat step 10-12 to verify your email address.

### Apply for an Individual Account

1 Applicant Details      2 Review & Declaration

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 30695I

Email Address: @gmail.com **10** Verify      Mobile Number: +65 6621 Verify

Click verify to validate your email address      Click verify to validate your mobile number

**Residential Address (Singapore Address Only)**

Postal Code: 788262      House or Block No.: 14      Unit No. (Optional): 8-367

Street 1: SPRINGLEAF DRIVE

Street 2 (Optional): Enter Street 2

Mailing address is the same as residential address

**Mailing Address (Singapore Address Only)**

Postal Code: Enter mailing postal code      House or Block No.: Enter house or block no.      Unit No. (Optional): Enter unit no.

Street 1: Enter Street 1

Street 2 (Optional): Enter Street 2

Reason for Application

- Craft-related Matters
- For Billing Purpose
- Others

Cancel      Next

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

**Email Verification**

Please enter the 6-digit code we sent to @gmail.com.

371436

Resend OTP      0:24

Cancel      **12** Verify

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 30695I

Email Address: @gmail.com **13**  **Successfully Verified**      Mobile Number: +65 6621 Verify

Click verify to validate your mobile number

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 395I

Email Address: @gmail.com **14** Verify      Mobile Number: +65 6621 Verify

Click verify to validate your email address      Click verify to validate your mobile number

**Success!**  
Your OTP has been successfully verified.

**Oops!**  
There was an issue verifying your OTP code. Please try again.

# Sign Up – Application Form

- 15 Click the 'Verify' link to verify your mobile number provided.
- 16 Enter the 6-digit code sent to your mobile number.
- 17 Click the 'Verify' button to validate the OTP entered.
- 18 If OTP is entered correctly, a success message will pop-up, a green tick and the message 'Successfully Verified' will be displayed.
- 19 If OTP is entered incorrectly, an error message will pop-up. Repeat step 15-17 to verify your mobile number.

### Apply for an Individual Account

1 Applicant Details      2 Review & Declaration

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 06951

Email Address: @gmail.com      Mobile Number: +65 6621 **15** Verify

Successfully Verified      Click verify to validate your mobile number

**Residential Address (Singapore Address Only)**

Postal Code: 788262      House or Block No.: 14      Unit No. (Optional): 8-367

Street 1: SPRINGLEAF DRIVE

Street 2 (Optional): Enter Street 2

Mailing address is the same as residential address

**Mailing Address (Singapore Address Only)**

Postal Code: Enter mailing postal code      House or Block No.: Enter house or block no.      Unit No. (Optional): Enter unit no.

Street 1: Enter Street 1

Street 2 (Optional): Enter Street 2

Reason for Application

- Craft-related Matters
- For Billing Purpose
- Others

Cancel      Next



**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

**Phone Verification**

Please enter the 6-digit code we sent to 6621.

624634      Resend OTP      0:31

16      17 Cancel      Verify

Enter Street 2



**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 06951

Email Address: @gmail.com      Mobile Number: +65 6621 **18** Verify

Successfully Verified      Successfully Verified

**Success!**  
Your OTP has been successfully verified.



**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING      NRIC / FIN: 9951

Email Address: @gmail.com      Mobile Number: +65 6621 **19** Verify

Successfully Verified      Click verify to validate your mobile number

**Oops!**  
There was an issue verifying your OTP code. Please try again.

# Sign Up – Application Form

20 Select the checkbox if your mailing address is the same as your Residential Address.

The Residential Address details, including Postal Code, House or Block No., Unit No., Street 1 and Street 2 will be automatically copied to the Mailing Address fields.

21 If your Mailing Address is different from your Residential Address, fill in your Mailing Address in the fields provided.

22 Select the reason(s) for your application. You may select more than one option if applicable.

23 Click the 'Cancel' button to return to the previous page.

24 Click the 'Next' button to review your application details before submission.

**Apply for an Individual Account**

1 Applicant Details 2 Review & Declaration

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING NRIC / FIN: 106951  
Email Address: @gmail.com Mobile Number: +65 6621  
Residential Address (Singapore Address Only)  
Postal Code: 788262 House or Block No.: 14 Unit No. (Optional): 8-367  
Street 1: SPRINGLEAF DRIVE  
Street 2 (Optional): Enter Street 2

Mailing address is the same as residential address

Reason for Application  
 Craft-related Matters  
 For Billing Purpose  
 Others

Cancel Next

20

22

23

24

**Apply for an Individual Account**

1 Applicant Details 2 Review & Declaration

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

Retrieve Myinfo with **singpass**

Name: CLARISSA LIN JIN PING NRIC / FIN: 16951  
Email Address: @gmail.com Mobile Number: +65 6621  
Residential Address (Singapore Address Only)  
Postal Code: 788262 House or Block No.: 14 Unit No. (Optional): 8-367  
Street 1: SPRINGLEAF DRIVE  
Street 2 (Optional): Enter Street 2

Mailing address is the same as residential address

**Mailing Address (Singapore Address Only)**  
Postal Code: 730420 House or Block No.: 420 Unit No. (Optional): 07-07  
Street 1: Woodlands Street 41  
Street 2 (Optional): Enter Street 2

Reason for Application  
 Craft-related Matters  
 For Billing Purpose  
 Others

Cancel Next

21

22

23

24

# Sign Up – Application Form

25 Review your details and tick the Terms and Conditions checkbox. The 'Submit' button will then be enabled once the checkbox is selected.

26 Click the 'Previous' button to return to the previous page.

27 Click the 'Submit' button to submit your individual account opening application.

Upon successful submission, a reference number will be displayed on the acknowledgement page.

A confirmation email will be sent to the email address provided in the application.

### Apply for an Individual Account

Applicant Details **2** Review & Declaration

**Part 2: Review & Declaration**  
Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.

Name : CLARISSA LIN JIN PING  
NRIC / FIN : 9951  
Email Address : @gmail.com  
Mobile Number : 6621

**Residential Address** (Singapore Address Only)  
Postal Code : 788262  
House or Block No. : 14  
Unit No. : 8-367  
Street 1 : SPRINGLEAF DRIVE  
Street 2 :  
**Mailing Address** (Singapore Address Only)  
Postal Code : 730420  
House or Block No. : 420  
Unit No. : 07-07  
Street 1 : Woodlands Street 41  
Street 2 :  
Reason for application : For Billing Purpose

25  I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

26



### Apply for an Individual Account

Applicant Details **2** Review & Declaration

**Part 2: Review & Declaration**  
Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.

Name : CLARISSA LIN JIN PING  
NRIC / FIN : 9951  
Email Address : @gmail.com  
Mobile Number : 6621

**Residential Address** (Singapore Address Only)  
Postal Code : 788262  
House or Block No. : 14  
Unit No. : 8-367  
Street 1 : SPRINGLEAF DRIVE  
Street 2 :  
**Mailing Address** (Singapore Address Only)  
Postal Code : 730420  
House or Block No. : 420  
Unit No. : 07-07  
Street 1 : Woodlands Street 41  
Street 2 :  
Reason for application : For Billing Purpose

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.


27

# Sign Up – Application Form

28 Click the 'Download PDF' button to download a copy of your application for your reference.

29 Click the 'Track Application' button to view status of your application on My Applications page.

### Acknowledgement



**Thank You For Your Application!**

Reference number: **202606019**  
Your application has been submitted successfully.

A confirmation email will be sent to your registered email shortly.  
You may use the button below to track your application status, or log out if you're done.

28 [Download PDF](#)

29 [Track Application](#)



**APPLICATION FOR ACCOUNT OPENING WITH MARITIME AND PORT AUTHORITY OF SINGAPORE**

Reference No: 202606019

**Part 1: Applicant Details**

Name : CLARISSA LIN JIN PING  
NRIC / FIN : [REDACTED]  
Mobile Number : 96621  
Email Address : [REDACTED].gmail.com  
Residential Address : 14, 8-367, SPRINGLEAF DRIVE, Singapore, 788262  
Mailing Address : 420, 07-07, Woodlands Street 41, Singapore, 730420  
Reason For Application : For Billing Purpose

**Part 2: Undertaking**

I have read and confirm our acceptance of the Terms and Conditions for opening an Account, including the use of the digitalPORT@sg™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

Page 1

digitalPORT@sg

CLARISSA LIN JIN PING

My Applications

### My Applications

Reference No.	Type	Name	Status	Date Created	Action
202606019	Individual	CLARISSA LIN JIN PING	Processing	09-06-2026	<a href="#">View Details</a>

# Track Application Status

---

# Track Application – Log in

1 On the digitalPORT@SG™ Portal, navigate to the 'Individuals' tab and select 'Sign up or Track Application Status' to view your application status.

You will be prompted to log in with your Singpass account.

Upon logging in, your application status will be displayed.

The following statuses may appear:

- a. **Processing** – Your application is currently under Finance review. You may view the application details during this time
- b. **Pending Applicant Update** – Finance has requested amendments to your application. Please log in to update the relevant details
- c. **Approved** - No further action is required. To access your dashboard, log in using the appropriate dashboard login option
- d. **Rejected** - No further action is available. You may contact Finance to enquire about the reason for the rejection.

digitalPORT@SG™ About Circulars Online Forms ▾

Dear User, Please be informed that UAT testing for next release is currently in progress, only changes included for month end deployment will be available in UAT for testing.

[Scam Advisory] Government officials will **NEVER** ask you to transfer money or disclose bank log-in details over a phone call. Official MPA messages and SMSes do not contain payment links and are only sent from gov.sg sender ID. If in doubt, call 1800-777-0800.

### Log in to your account

Business **Individuals**

Log in with **singpass**

or

Email (Foreign Users)  
Enter your Email Address

Password  
Enter your password

Login

[Forgot Password?](#)

Don't have an MPA account?  
**1** [Sign up or Track Application Status](#)

Welcome to digitalPORT@SG™  
Portal for One-stop  
Regulatory Transaction

This includes port clearances, marine services, permit applications and many other services.


# Track Application – Log in

2 Scan the QR code with your Singpass app to log in

**singpass**


## Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.

 **Log in with Singpass**  
Your trusted digital identity

**Singpass app** Password login

Scan with Singpass app to log in



2

[Register for Singpass](#)

[Download Singpass app](#)

# Track Application – Log in

3 Alternatively, you may log in using your Singpass login credentials.

**singpass**

## Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.



## Log in with Singpass

Your trusted digital identity

Singpass app

Password login

### Log in

Singpass ID

Password

Log in

[Retrieve Singpass ID](#)

[Reset password](#)

Register for Singpass

# Track Application – View Application Details

1 Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

If the status displayed is 'Processing', your application is currently being reviewed by Finance.

2 Click 'View Details' link to view your application details.

## My Applications

Reference No.	Type	Name	Status	Date Created	Action
202606019	Individual	CLARISSA LIN JIN PING	Processing	09-06-2026	<a href="#">View Details</a>

# Track Application – View Application Details

3 Click the 'Download PDF' button to save a copy of your application.

The screenshot shows the digitalPORT@sg application tracking interface. At the top right, the user is identified as CLARISSA LIN JIN PING. The breadcrumb navigation shows 'My Applications > Application 202606019'. The application title is 'Application 202606019' with a 'Processing' status indicator. A 'Download PDF' button is highlighted with a callout '3'. The main content is divided into two panels: 'Application Details' and 'Progress Info'. The 'Application Details' panel shows applicant information and residential/mailling addresses. The 'Progress Info' panel shows the application was submitted on 09-06-2026 at 17:45.

**Application 202606019**  
Processing

**Application Details**

**Applicant Details**

Name	: CLARISSA LIN JIN PING
NRIC / FIN	: █████ 5951
Email Address	: █████@gmail.com
Mobile Number	: █████ 6621

**Residential Address (Singapore Address Only)**

Postal Code	: 788262
House or Block No.	: 14
Unit No.	: 8-367
Street 1	: SPRINGLEAF DRIVE
Street 2	:

**Mailing Address (Singapore Address Only)**

Postal Code	: 730420
House or Block No.	: 420
Unit No.	: 07-07
Street 1	: Woodlands Street 41
Street 2	:
Reason for application	: For Billing Purpose

**Progress Info**

✔ Application submitted  
09-06-2026 17:45

< 1 of 1 >

# Track Application – Update Application Details

**1** Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

If the status displayed is 'Pending Applicant Update', Finance has requested amendments to your application. You would have received an email on this.

**2** Click the 'Update' link to view and make the required changes to your application details.

## My Applications

Reference No.	Type	Name	Status	Date Created	Action
202606019	Individual	CLARISSA LIN JIN PING	<b>Pending Applicant Update</b>	09-06-2026	<b>Update</b>

# Track Application – Update Application Details

digitalPORT.esg

CLARISSA LIN JIN PING

My Applications > Application 202606019

Application 202606019

Pending Applicant Update

Download PDF

### Application Details

**Part 1: Applicant Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

**Retrieve Myinfo with singpass**

Name: CLARISSA LIN JIN PING | NRIC / FIN: 895I

Email Address: @gmail.com | Mobile Number: +65 96621

Successfully Verified

**Residential Address (Singapore Address Only)**

Postal Code: 788262 | House or Block No.: 14 | Unit No. (Optional): 8-367

Street 1: SPRINGLEAF DRIVE

Street 2 (Optional): Enter Street 2

Mailing address is the same as residential address

**Mailing Address (Singapore Address Only)**

Postal Code: 730420 | House or Block No.: 420 | Unit No. (Optional): 07-07

Street 1: Woodlands Street 41

Street 2 (Optional): Enter Street 2

Reason for Application

Craft-related Matters

For Billing Purpose

Others

Back | Next

### Progress Info

Amendment Requested  
09-06-2026 18:08  
please update address

Application submitted  
09-06-2026 17:45

< 1 of 1 >

3 The 'Download PDF' button will be disabled when your application is pending an update.

4 Review the amendment requested by Finance.

5 Update the necessary details.

If your Residential Address has changed, click 'Retrieve MyInfo with singpass' to update it.

If your Email Address and/or Mobile Number has changed, update the fields and complete the verification again.

6 Click the 'Back' button to return to the previous page.

7 Click the 'Next' button to review your updates.

# Track Application – Update Application Details

8 Review your details and tick the Terms and Conditions checkbox to indicate your acceptance. The 'Submit for Approval' button will then be enabled once the checkbox is selected.

9 Click the 'Back to Edit' button to return to the previous page to make changes to the application.

## Application 202606019

Pending Applicant Update

Download PDF

### Application Details

#### Part 2: Review & Declaration

Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.

Name : CLARISSA LIN JIN PING  
NRIC / FIN : 9951  
Email Address : gmail.com  
Mobile Number : 6621

#### Residential Address (Singapore Address Only)

Postal Code : 788262  
House or Block No. : 14  
Unit No. : 8-367  
Street 1 : SPRINGLEAF DRIVE  
Street 2 :

#### Mailing Address (Singapore Address Only)

Postal Code : 730420  
House or Block No. : 420  
Unit No. : 07-117  
Street 1 : Woodlands Street 41  
Street 2 : Woodlands Estate

Reason for application : For Billing Purpose,Craft-related Matters

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

8

9

Back to Edit

Submit for Approval

### Progress Info

- Amendment Requested  
09-06-2026 18:08  
please update address
- Application submitted  
09-06-2026 17:45

< 1 of 1 >

# Track Application – Update Application Details

10 Click the ‘Submit for Approval’ button to submit your updated application.

A confirmation email will be sent upon successful submission.

11 Upon submission, the application status will be updated to ‘Processing’ and will be pending Finance review.

12 Click the ‘Download PDF’ button to save a copy of your updated application.

The screenshot shows the 'Application 202606019' page with a 'Pending Applicant Update' status. The 'Application Details' section includes:

- Part 2: Review & Declaration**  
Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.
- Name**: CLARISSA LIN JIN PING
- NRIC / FIN**: 995I
- Email Address**: [redacted]@gmail.com
- Mobile Number**: [redacted] 6621
- Residential Address (Singapore Address Only)**
  - Postal Code: 788262
  - House or Block No.: 14
  - Unit No.: 8-367
  - Street 1: SPRINGLEAF DRIVE
  - Street 2: [redacted]
- Mailing Address (Singapore Address Only)**
  - Postal Code: 730420
  - House or Block No.: 420
  - Unit No.: 07-117
  - Street 1: Woodlands Street 41
  - Street 2: Woodlands Estate
- Reason for application**: For Billing Purpose, Craft-related Matters

A declaration box contains the text: "I have read and confirm our acceptance of the Terms and Conditions for opening an Account, including the use of the digitalPORT@SG\* services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created." A checkbox is checked.

Buttons: 'Back to Edit' and 'Submit for Approval' (highlighted with a blue arrow and callout 10).

**Progress Info**

- Amendment Requested: 09-06-2026 18:08 (with input field 'please update address')
- Application submitted: 09-06-2026 17:45

Page navigation: < 1 of 1 >

The screenshot shows the 'Application 202606019' page with a 'Processing' status. The 'Application Details' section includes:

- Applicant Details**
- Name**: CLARISSA LIN JIN PING
- NRIC / FIN**: 995I
- Email Address**: [redacted]
- Mobile Number**: [redacted]
- Residential Address (Singapore Address Only)**
  - Postal Code: 788262
  - House or Block No.: 14

A green success message box states: "Success! Your amendment has been submitted successfully for approval. A confirmation email will be sent to your registered email address shortly."

Buttons: 'Download PDF' (highlighted with a blue arrow and callout 12).

**Progress Info**

- Amendment Submitted: 09-06-2026 18:24
- Amendment Requested: 09-06-2026 18:08 (with input field 'please update address')

Page navigation: < 1 of 2 >

# Track Application – Approved Application

1 Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

If the status displayed is 'Approved', your application has been successfully approved.

You will be prompted to log in to digitalPORT@SG™ to access the eFinance Portal.

Please refer to the email sent to you for details of your approved application.

2 Click the 'Log In' button to be directed to the digitalPORT@SG™ page.

*Please refer to 'Dashboard for Approved Account' slide for more details.*

digitalPORT@SG™

CHENG WAN WAN

My Applications

**Existing MPA Account Found**

1 Your NRIC is already linked to an existing MPA account. Please log in to manage your account on digitalPORT@SG™. Kindly navigate to "eFinance Portal" for Account Management.

2 Log in

Reference No.	Type	Name	Status	Date Created	Action
202604103	Individual	CHENG WAN WAN	Approved	16-04-2026	<a href="#">View Details</a>

Log in to your account

Business Individuals

Log in with singpass

or

Email (Foreign Users)  
Enter your Email Address

Password  
Enter your password

Login

Forgot Password?

Don't have an MPA account?  
[Sign up or Track Application Status](#)

Welcome to digitalPORT@SG™  
Portal for One-stop  
Regulatory Transaction

This includes port clearances, marine services,  
permit applications and many other services.

# Track Application – Rejected Application

1 Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

When the status is 'Rejected', your application has not been approved. No further action is available. You may contact Finance to enquire about the reason for the rejection. An email should have been sent to inform you of the status.

2 Click the 'New Application' button to submit a new individual account opening application.

*This button will not be available if you have an existing active application.*

The screenshot shows the 'My Applications' page in the digitalPORT@SG system. The page header includes the logo and the user's name 'FATIMAH'. The main content area displays a table of applications. A single application is listed with a status of 'Rejected'. A 'New Application' button is located in the top right corner.

Reference No.	Type	Name	Status	Date Created	Action
202606018	Individual	FATIMAH	Rejected	08-06-2026	<a href="#">View Details</a>

# Dashboard for Approved Account

---

# Dashboard – Log in

1 On the digitalPORT@SG™ Portal, navigate to the 'Individuals' tab and select 'Log in with singpass' button to access eFinance Portal dashboard via digitalPORT@SG™ landing page.

This option is only available if your individual account application has been approved.

You will be prompted to log in with your Singpass account.

digitalPORT@SG™ About Circulars Online Forms

Dear User, Please be informed that UAT testing for next release is currently in progress, only changes included for month end deployment will be available in UAT for testing.

[Scam Advisory] Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Official MPA messages and SMSes do not contain payment links and are only sent from gov.sg sender ID. If in doubt, call 1800-727-3232.

### Log in to your account

Business **Individuals**

1 Log in with **singpass**

or

Email (Foreign Users)  
Enter your Email Address

Password  
Enter your password

Login

Forgot Password?

Don't have an MPA account?  
Sign up or Track Application Status

### Welcome to digitalPORT@SG™ Portal for One-stop Regulatory Transaction

This includes port clearances, marine services, permit applications and many other services.

2 Scan the QR code with your Singpass app to log in

**singpass**

## Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.




## Log in with Singpass

Your trusted digital identity

**Singpass app** Password login

Scan with Singpass app to log in



2

[Register for Singpass](#)

[Download Singpass app](#)

3 Alternatively, you may log in using your Singpass login credentials.



### Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.

 **Log in with Singpass**  
Your trusted digital identity

Singpass app **Password login**

**Log in**

**Log in**

[Retrieve Singpass ID](#) [Reset password](#)

---

3

# Dashboard – digitalPORT@SG™ landing page

4 Upon successfully logging in with Singpass, the digitalPORT@SG™ landing page will be displayed. Click the 'EFINANCE PORTAL' menu on the left panel.

5 Click the 'eFinance Portal' link on the right panel to view your dashboard.

The screenshot displays the digitalPORT@SG™ landing page. On the left, a vertical menu lists various services: ALL, PORT CLEARANCE, DECLARATIONS, LICENCES, APPROVAL, PERMITS, SHIPPING - SG REGISTRY OF SHIPS SERVICES, ENQUIRIES, PERMITS AND APPROVALS, BILLING/PAYMENT, MARINE SERVICES, and EFINANCE PORTAL. The 'EFINANCE PORTAL' item is highlighted in blue and marked with a yellow callout '4'. The main content area features a search bar labeled 'Search for services' and a list of services. The 'eFinance Portal' link is highlighted in blue and marked with a yellow callout '5'.

# Dashboard – Approved Application

The eFinance Portal dashboard will be displayed with the following information.

- 6 Announcement updates related to finance matters will be displayed.
- 7 Click the left and right arrows to navigate between and announcements, if any.
- 8 Your Account No. for the approved individual account will be displayed. This Account No. should be used when transacting with MPA.
- 9 Click the 'View Account Details' link to view or edit your profile details.

The screenshot displays the digitalPORT@SG eFinance Portal interface. At the top, the user is identified as XIAO TIAN. A yellow banner contains an announcement titled "MPA Port Dues Charging Policy" with a left arrow and a right arrow for navigation. Below the banner, the breadcrumb "eFinance Portal" is visible. The user's name "FantasticSmile, XIAO TIAN" and account number "Account No.: C.00500594 (80002A)" are displayed. A link "View Account Details" is present. The footer includes "digitalPORT@SG™", "Support Contact Us Feedback", "Report Vulnerability Privacy Policy Terms of Use", and "© 2026 Maritime and Port Authority of Singapore Last Updated 13 January 2026".

# Dashboard – View or Edit Profile Details

1 Click the 'Edit Profile' button to update your details.

digitalPORT@sg

XIAO TIAN

eFinance Portal > Account Details

### Account Details

Account No:  
C-00500594 (80002A)

Profile Details

#### Profile Details

Name : XIAO TIAN

NRIC / FIN : ████████ 722Z

Email Address : ████████@gmail.com

Mobile Number : ██████ 4659

**Residential Address** (Singapore Address Only)

Postal Code : 460102

House or Block No. : 102

Unit No. : 9-128

Street 1 : BEDOK NORTH AVENUE 4

Street 2 : PEARL GARDEN

**Mailing Address** (Singapore Address Only)

Postal Code : 678555

House or Block No. : 5555

Unit No. : #02-09

Street 1 : Bugis street 45

Street 2 : Bugis street 41

1 Edit Profile

# Dashboard – View or Edit Profile Details

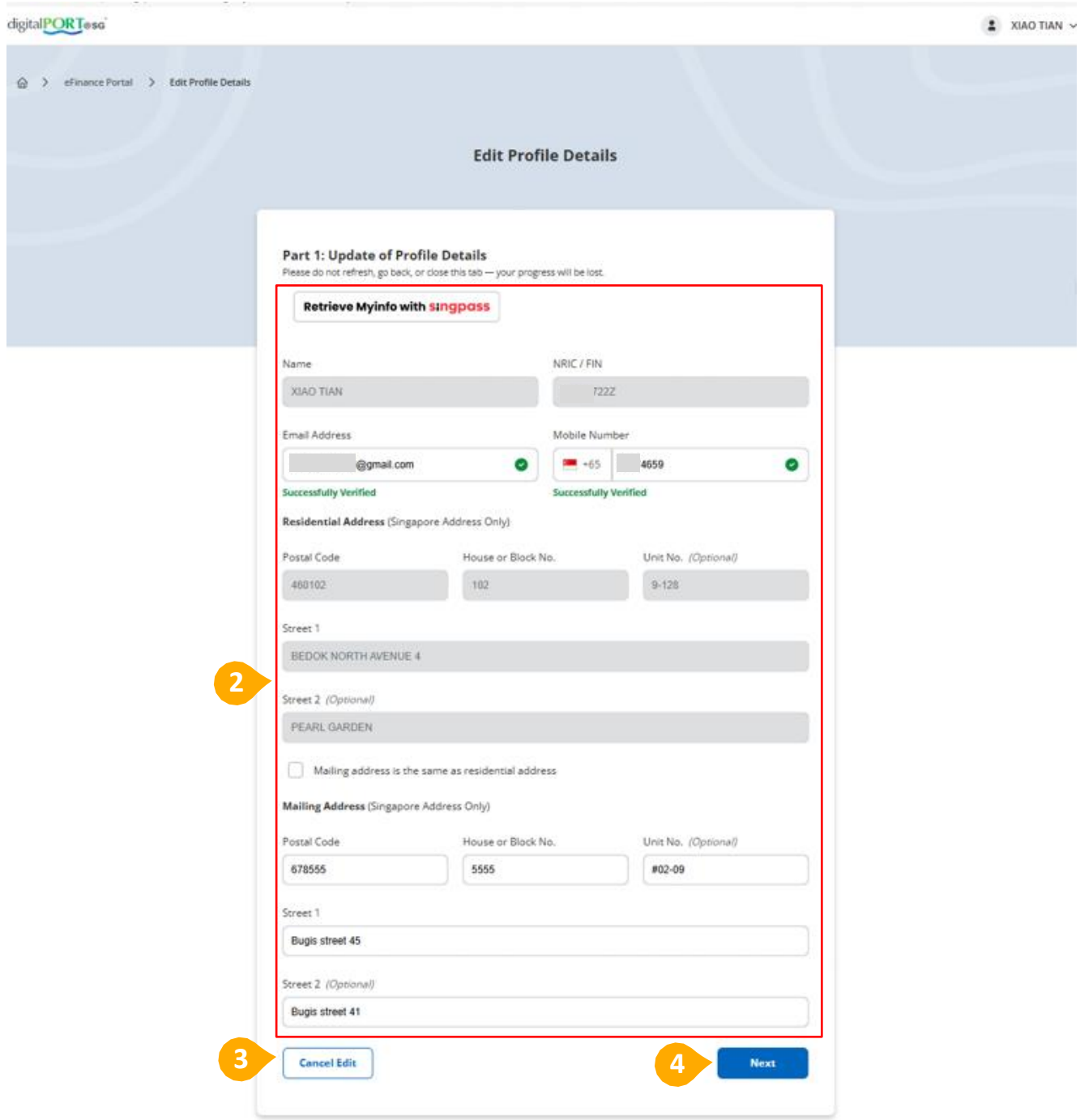
2 Update the necessary details.

If your Residential Address has changed, click 'Retrieve MyInfo with singpass' to update it.

If your Email Address and/or Mobile Number has changed, update the fields and complete the verification again.

3 Click the 'Cancel Edit' button to discard the changes. You will be redirected to the View Profile Details page.

4 Click the 'Next' button to review your updates.



# Dashboard – View/Edit Profile Details

5 Review your details. If any changes are required, click the 'Back to Edit' button to return to the previous page and update the details.

6 Click the 'Update Information' button to save the changes.

digitalPORTeso

XIAO TIAN

eFinance Portal > Edit Profile Details

### Edit Profile Details

**Part 2: Review**  
Please do not refresh, go back, or close this tab — your progress will be lost.

Name : XIAO TIAN

NRIC / FIN : 722Z

Email Address : @gmail.com

Mobile Number : 4659

**Residential Address** (Singapore address only)

Postal Code : 460102

House or Block No. : 102

Unit No. : 9-128

Street 1 : BEDOK NORTH AVENUE 4

Street 2 : PEARL GARDEN

**Mailing Address** (Singapore address only)

Postal Code : 678555

House or Block No. : 5555

Unit No. : #02-09

Street 1 : Bugis street 45

Street 2 : Bugis street 41

5 Back to Edit

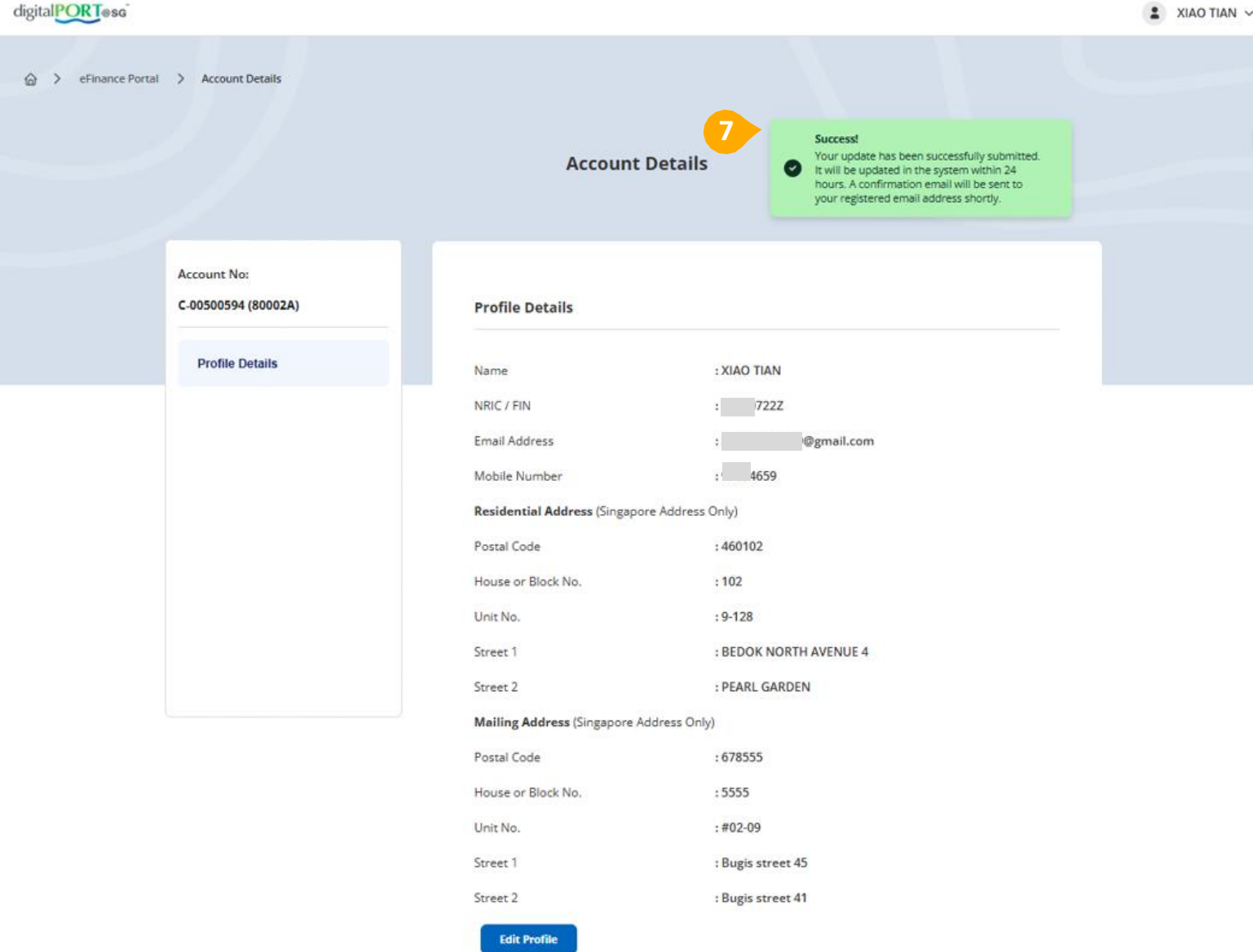
6 Update Information

# Dashboard – View/Edit Profile Details

7 Upon successful update, a success message will pop-up.

A confirmation email will be sent to your email address provided in the profile details.

You will be redirected to the View Profile Details page.



**Sign up for a Corporate Account**

---

# Sign Up – Log in

1 Corporate users who are Singapore Citizen or Permanent Resident, may register for an MPA account using their Singpass ID.

On the digitalPORT@SG™ Portal, navigate to the 'Business' tab, and select 'Sign up or Track Application Status' to begin your account application.

You will then be prompted to log in with your Singpass account.

digitalPORT@sg About Circulars Online Forms

Dear User, Please be informed that UAT testing for next release is currently in progress, only changes included for month end deployment will be available in UAT for testing.

[Scam Advisory] Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Official MPA messages and SMSes do not contain payment links and are only sent from gov.sg sender ID. If in doubt, call 1800 725 2255.

### Log in to your account

**Business** Individuals

Log in with singpass

or

User ID  
Enter your User ID

Password  
Enter your password

Login

[Forgot Login ID?](#) [Forgot Password?](#)

Don't have an MPA account?  
1 Sign up or Track Application Status

### Welcome to digitalPORT@SG™ Portal for One-stop Regulatory Transaction

This includes port clearances, marine services, permit applications and many other services.

2 Scan the QR code with your Singpass app to log in

**singpass**

## Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.




## Log in with Singpass

Your trusted digital identity

**Singpass app** Password login

Scan with Singpass app to log in



2

[Register for Singpass](#)

[Download Singpass app](#)

The complex block shows a mobile app interface for Singpass login. It features two tabs: 'Singpass app' (highlighted in red) and 'Password login'. Below the tabs, the text 'Scan with Singpass app to log in' is displayed. A large QR code is centered, with a red circle containing a white 'i' icon overlaid on it. A yellow callout bubble with the number '2' points to the QR code. At the bottom, there are two blue links: 'Register for Singpass' and 'Download Singpass app'.

3 Alternatively, you may log in using your Singpass login credentials.

**singpass**

## Beware of impersonation scams

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.



## Log in with Singpass

Your trusted digital identity

Singpass app

Password login

### Log in

Singpass ID

Password



Log in

[Retrieve Singpass ID](#)

[Reset password](#)

Register for Singpass

3

# Sign Up – Terms and Conditions

4 Upon successfully logging in with Singpass, please review the submission requirements.

5 Click the 'eGuarantee Template' button to download a copy of the template.

6 If your bank is not found in the eGIRO participating banks, click the 'Interbank GIRO Form' button to download a copy of the hardcopy GIRO form.

7 Click the 'Terms and Conditions' link to review the details pertaining to the corporate account opening application.

Once you have selected the Terms and Conditions checkbox, the 'Next' button will be enabled to proceed.

**Apply for a Corporate Account**

**Important notes**

- Estimated time to complete this application: 10 - 15 mins
- Application validity: Applications not completed within 60 days will be automatically rejected.
- eGuarantee requirement: eGuarantee information is required in order to proceed with the GIRO arrangement.

**Submission required for corporate account application:**

- eGuarantee of SGD 5,000.00**  
Applicants with expected annual transactions of SGD 10,000 or more with MPA will be required to provide a security deposit of SGD 5,000 via eGuarantee. Click [here](#) to see how to apply.
- eGuarantee Template**  
Please use the above template for your eGuarantee application.
- GIRO Application**  
Participating banks for eGIRO include:  
ANZ, 中國銀行 (Bank of China), CIMB, citi, DBS, HSBC, ICBC, IP Morgan Chase, MariBank, Maybank, OCBC, standard chartered, UOB
- If your bank is not listed above, please follow the steps below:  
1. Download and complete the Interbank GIRO Form with wet ink signature.  
2. Scan and upload a copy of the completed form in Part 5 of the GIRO Application within the application.  
3. Mail the original physical form (with the wet ink signature) to the following address:  
**Finance Department  
Maritime and Port Authority of Singapore  
460 Alexandra Road  
#18-00 mTower  
Singapore 119963**

**Read and agree to the Terms and Conditions below:**

I have read and agreed to accept the [Terms and Conditions](#) governing the application of an account with MPA.

**Terms and Conditions**  
OVERVIEW OF TERMS AND CONDITIONS FOR ACCESS AND USE OF MPA ACCOUNT digitalPORT@SG™ ACCOUNT, digitalPORT@SG™ PORTAL AND THE RELATED SERVICES

**Agreement to Terms and Conditions**

- These Terms and Conditions (as may be amended and/or supplemented by MPA from time to time without notice and without liability on MPA's part) shall apply to all persons (including (a) Organisations registered with the Accounting and Corporate Regulatory Authority (ACRA) or other Singapore UEN issuance agency ("Business User"), (b) SingPass holders, and (c) other Organisations and Individuals) that:
  - have opened or are applying to open an MPA Account with MPA pursuant to Clause 4;
  - hold digitalPORT@SG™ Accounts; or
  - access and/or use the digitalPORT@SG™ Portal and/or any Services (collectively, "Users" and each a "User").

By opening, accessing and/or using any of the Accounts and Services on any part thereof, a User is deemed to agree to be legally bound by these Terms and Conditions that constitutes the Agreement. **If a User does not agree with any part of these Terms and Conditions or any amendments thereto or lacks the capacity or is not authorised to agree to these Terms and Conditions, the User shall not or shall not continue to open, access or use the MPA Account, the digitalPORT@SG™ Account, digitalPORT@SG™ Portal or any Services.**

**Interpretation and Definitions**

- In these Terms and Conditions:
  - the following rules of interpretation shall apply:
    - all capitalised terms shall have the meaning given to them in Clause 2.2 below;
    - references to any statute, enactment, order, regulation or other similar instrument shall be construed as references to the statute, enactment, order, regulation or instrument as amended by any subsequent statute, enactment, order, regulation or instrument or as contained in any subsequent re-enactment, modification or statutory extension of any of the above;
    - any word where the context requires otherwise. The singular includes the plural and vice versa; a reference to one gender includes all genders; words denoting persons include Corporations and vice versa.

# Sign Up – Terms and Conditions

8 Click the 'Next' button to proceed to the application form.

digitalPORT<sup>esd</sup> LEE SHU KWAN ELICIA

Apply for a Corporate Account

### Apply for a Corporate Account

**Important notes**

- Estimated time to complete this application: **10 - 15 mins**
- Application validity: Applications not completed within **60 days** will be **automatically rejected**.
- eGuarantee requirement: eGuarantee information is required in order to proceed with the GIRO arrangement.


**Submission required for corporate account application:**

**eGuarantee of SGD 5,000.00**  
Applicants with expected annual transactions of SGD 10,000 or more with MPA will be required to provide a **security deposit of SGD 5,000** via eGuarantee. Click [here](#) to see how to apply.

[eGuarantee Template](#)

Please use the above template for your eGuarantee application.

**GIRO Application**  
Participating banks for eGIRO include:



If your bank is not listed above, please follow the steps below:

- Download and complete** the Interbank GIRO Form with wet ink signature.

[Interbank GIRO Form](#)

- Scan and upload** a copy of the completed form in Part 5 of the GIRO Application within the application.
- Mail the original physical form** (with the wet ink signature) to the following address:

Finance Department  
Maritime and Port Authority of Singapore  
460 Alexandra Road  
#18-00 mTower  
Singapore 119963

**Read and agree to the Terms and Conditions below:**

I have read and agreed to accept the [Terms and Conditions](#) governing the application of an account with MPA.

8 [Next](#)

# Sign Up – Application Form

## Part 1: Corporate Details of the application form is displayed.

9 All fields are mandatory, unless stated as optional.

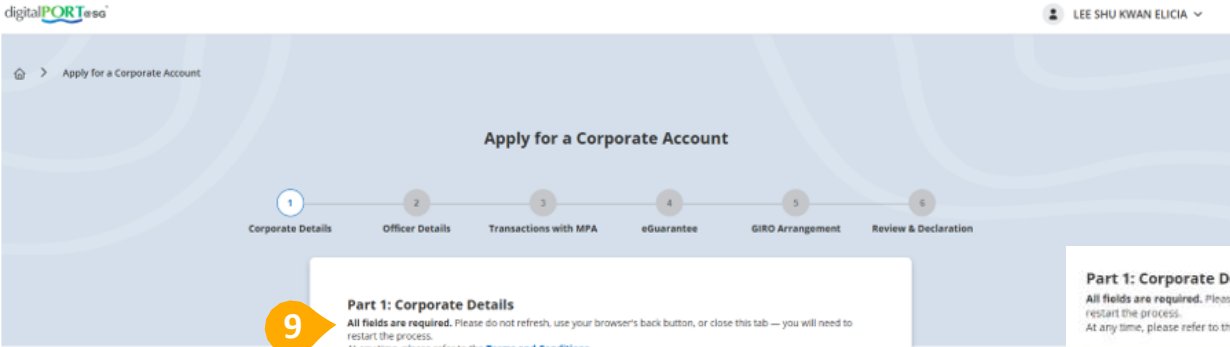
10 Click on 'Retrieve Company Info' button to retrieve your company details from ACRA based on the UEN entered.

Your company details will be automatically populated into the UEN, Company Name, and Registered Address fields (Postal Code, House or Block No., Unit No., Street 1 and Street 2).

These fields cannot be edited (indicated by grey disabled fields).

Alternatively, you may choose to complete the form manually.

11 If the UEN entered already has an existing MPA account, a message will be prompted.



**Part 1: Corporate Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

We strongly encourage you to use this feature for improved accuracy and a quicker form-filling experience.

Enter UEN to Retrieve Company Info  
e.g. 201912345K **Retrieve Company Info**

Click the button to fetch registered company details from ACRA.

UEN: e.g. 201912345K Company Name: Enter Company Name

**Registered Address (Singapore Address Only)**

Postal Code: Enter postal code House or Block No.: Enter house or block no. Unit No. (Optional): Enter unit no.

Street 1: Enter street 1

Street 2 (Optional): Enter street 2

Mailing address is the same as registered address.

**Mailing Address (Singapore Address Only)**

Postal Code: Enter postal code House or Block No.: Enter house or block no. Unit No. (Optional): Enter unit no.

Street 1: Enter street 1

Street 2 (Optional): Enter street 2

**Nature of Business**

<input type="checkbox"/> Shipping Company	<input type="checkbox"/> Marine and Offshore Services
<input type="checkbox"/> Bunker-related	<input type="checkbox"/> Marine Equipment and Supplies
<input type="checkbox"/> Port Operators and Logistics Providers	<input type="checkbox"/> Professional Services
<input type="checkbox"/> Shipbuilders and Marine Contractors	<input type="checkbox"/> Others

**Cancel** **Next**

**Part 1: Corporate Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

We strongly encourage you to use this feature for improved accuracy and a quicker form-filling experience.

Enter UEN to Retrieve Company Info  
20230022X **Retrieve Company Info**

Click the button to fetch registered company details from ACRA.

UEN: 20230022X Company Name: Rybora Pte Ltd

**Registered Address (Singapore Address Only)**

Postal Code: 018992 House or Block No.: 15 Unit No. (Optional): #12 - 08

Street 1: Marina Boulevard

Street 2 (Optional): Enter street 2

**Existing MPA Account Found**

Your UEN is already linked to an existing MPA account. Please log in to your account in eFinance Portal via [digitalPORTeso™](https://www.mpa.gov.sg/feedback).

For additional account, please contact <https://www.mpa.gov.sg/feedback> for assistance.

**Cancel** **Log In**

# Sign Up – Application Form

12 Select the checkbox if your Mailing Address is the same as your Registered Address.

The Registered Address details, including Postal Code, House or Block No., Unit No., Street 1 and Street 2 will be automatically copied to the Mailing Address fields.

13 If your Mailing Address is different from your Registered Address, fill in your Mailing Address in the fields provided.

14 Select the nature of business(s) for your application. You may select more than one option if applicable.

15 Click the 'Cancel' button to return to the previous page.

16 Click the 'Next' button to continue with your application.

**Apply for a Corporate Account**

1 Corporate Details 2 Officer Details 3 Transactions with MPA 4 eGuarantee 5 GIRO Arrangement 6 Review & Declaration

**Part 1: Corporate Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

We strongly encourage you to use this feature for improved accuracy and a quicker form-filing experience.

Enter UEN to Retrieve Company Info  
e.g. 201912345K **Retrieve Company Info**  
Click the button to fetch registered company details from ACRA.

UEN: 20230022X Company Name: Rylora Pte Ltd

**Registered Address (Singapore Address Only)**  
Postal Code: 018982 House or Block No.: 15 Unit No. (Optional): #12 - 08  
Street 1: Marina Boulevard  
Street 2 (Optional): Enter street 2

Mailing address is the same as registered address

**Nature of Business**

- Shipping Company
- Bunker-related
- Port Operators and Logistics Providers
- Shipbuilders and Marine Contractors
- Marine and Offshore Services
- Marine Equipment and Supplies
- Professional Services
- Others

**15** Cancel **16** Next

**Apply for a Corporate Account**

1 Corporate Details 2 Officer Details 3 Transactions with MPA 4 eGuarantee 5 GIRO Arrangement 6 Review & Declaration

**Part 1: Corporate Details**  
All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

We strongly encourage you to use this feature for improved accuracy and a quicker form-filing experience.

Enter UEN to Retrieve Company Info  
e.g. 201912345K **Retrieve Company Info**  
Click the button to fetch registered company details from ACRA.

UEN: 20230022X Company Name: Rylora Pte Ltd

**Registered Address (Singapore Address Only)**  
Postal Code: 018982 House or Block No.: 15 Unit No. (Optional): #12 - 08  
Street 1: Marina Boulevard  
Street 2 (Optional): Enter street 2

Mailing address is the same as registered address

**Mailing Address (Singapore Address Only)**  
Postal Code: Enter postal code House or Block No.: Enter house or block no. Unit No. (Optional): Enter unit no.  
Street 1: Enter street 1  
Street 2 (Optional): Enter street 2

**Nature of Business**

- Shipping Company
- Bunker-related
- Port Operators and Logistics Providers
- Shipbuilders and Marine Contractors
- Marine and Offshore Services
- Marine Equipment and Supplies
- Professional Services
- Others

**15** Cancel **16** Next

# Sign Up – Application Form

## Part 2: Officer Details of the application form is displayed.

17 There are four (4) officer details to be updated, including Applicant, Finance Officer, Information Security Coordinator (ISC 1), and Information Security Coordinator (ISC 2). All officer details are mandatory except ISC 2.

18 Click 'Expand All' to fill in the details for each officer.

# Sign Up – Application Form

## For Applicant:

**19** Your Name and NRIC/FIN will be automatically populated as applicant based on your Singpass account and cannot be edited.

Fill in the details for Email Address, Mobile Number, Designation, and Office Number.

**20** Click the 'Verify' link to verify your email address provided.

**21** Enter the 6-digit code sent to your email address.

**22** Click the 'Verify' button to validate the OTP entered.

**23** If OTP is entered correctly, a success message will pop-up, a green tick and the message 'Successfully Verified' will be displayed.

**24** If OTP is entered incorrectly, an error message will pop-up. Repeat step 20-22 to verify your email address.

**Applicant**

Name: LEE SHU KWAN ELICIA | NRIC / FIN: 0687H

Email Address: [redacted]@mpa.gov.sg | Verify

Mobile Number: +65 6621 | Verify

Designation: Applicant | Office Number: +65 62233565



**Email Verification**

Please enter the 6-digit code we sent to [redacted]@mpa.gov.sg.

667988

Resend OTP | 0:41

Cancel | Verify



**Personnel Change Notification Requirements**  
In the event any personnel named in any of the appointment(s) below leaves the company's services, the company must inform MPA immediately, and must provide similar particulars or the person replacing such personnel, stating the relevant effective dates.

**Success!**  
Your OTP has been successfully verified.

**Applicant**

Name: LEE SHU KWAN ELICIA | NRIC / FIN: 0687H

Email Address: [redacted]@mpa.gov.sg | Successfully Verified

Mobile Number: +65 6621 | Verify

**Personnel Change Notification Requirements**  
In the event any personnel named in any of the appointment(s) below leaves the company's services, the company must inform MPA immediately, and must provide similar particulars or the person replacing such personnel, stating the relevant effective dates.

**Oops!**  
There was an issue verifying your OTP code. Please try again.

**Applicant**

Name: LEE SHU KWAN ELICIA | NRIC / FIN: 0687H

Email Address: [redacted]@mpa.gov.sg | Verify

Mobile Number: +65 6621 | Verify

# Sign Up – Application Form

## For Applicant:

- 25 Click the 'Verify' link to verify your mobile number provided.
- 26 Enter the 6-digit code sent to your mobile number.
- 27 Click the 'Verify' button to validate the OTP entered.
- 28 If OTP is entered correctly, a success message will pop-up, a green tick and the message 'Successfully Verified' will be displayed.
- 29 If OTP is entered incorrectly, an error message will pop-up. Repeat step 25-27 to verify your mobile number.

**Applicant**

Name	LEE SHU KWAN ELICIA	NRIC / FIN	10687H
Email Address	<input type="text" value="...@mpa.gov.sg"/> ✓	Mobile Number	+65 <input type="text" value="6621"/> <b>25</b> <a href="#">Verify</a>
<b>Successfully Verified</b>		Click <b>verify</b> to validate your mobile number	
Designation	Applicant	Office Number	+65 <input type="text" value="62233565"/>



**Phone Verification**

Please enter the 6-digit code we sent to .

**26**

Resend OTP 0:37

**27** [Cancel](#) [Verify](#)



**28** **Success!**  
Your OTP has been successfully verified.

**Applicant**

Name	LEE SHU KWAN ELICIA	NRIC / FIN	587H
Email Address	<input type="text" value="...@mpa.gov.sg"/> ✓	Mobile Number	+65 <input type="text" value="6621"/> ✓ <b>28</b>
<b>Successfully Verified</b>		<b>Successfully Verified</b>	

**29** **Oops!**  
There was an issue verifying your OTP code. Please try again.

**Applicant**

Name	LEE SHU KWAN ELICIA	NRIC / FIN	1687H
Email Address	<input type="text" value="...@mpa.gov.sg"/> ✓	Mobile Number	+65 <input type="text" value="6621"/> <a href="#">Verify</a> <b>29</b>
<b>Successfully Verified</b>		Click <b>verify</b> to validate your mobile number	

# Sign Up – Application Form



**For Finance Officer:**  
*Mouse over the '?' icon to view the details*

**30** Fill in the details for the Finance Officer of your company, including Name, NRIC/FIN, Email Address, Mobile Number, Designation and Office Number.

**31** Repeat the same steps as 'Applicant' to verify the Finance Officer's Email Address and Mobile Number.

**For Information Security Coordinator (ISC 1):**  
*Mouse over the '?' icon to view the details*



**32** Fill in the details for ISC 1 of your company, including Name, NRIC/FIN, Email Address, Mobile Number, Designation and Office Number.

**Finance Officer**  

**30**

<b>Name</b> e.g. John Doe	<b>NRIC / FIN</b> e.g. S1234567A
<b>Email Address</b> e.g. name@example.com <b>31</b> <a href="#">Verify</a>	<b>Mobile Number</b> +65 12345678 <b>31</b> <a href="#">Verify</a>
<small>Click <b>verify</b> to validate your email address</small>	<small>Click <b>verify</b> to validate your mobile number</small>
<b>Designation</b> e.g. Director	<b>Office Number</b> +65 12345678

**Mandatory Field**  
The **Primary Finance Officer** should be the main point of contact for all finance-related matters. The **Information Security Coordinator (ISC 1)** (in the next field) is responsible for creating the Finance role on digitalPORT@SG™ to grant access to this role with all finance-related features on eFinance Portal.

**Information Security Coordinator (ISC 1)**  

**32**

<b>Name</b> e.g. John Doe	<b>NRIC / FIN</b> e.g. S1234567A
<b>Email Address</b> e.g. name@example.com	<b>Mobile Number</b> +65 12345678
<b>Designation</b> e.g. Director	<b>Office Number</b> +65 12345678

**Mandatory Field**  
For the purpose of ensuring proper control over the use of the digitalPORT@SG™ logon IDs, passwords and access privileges, the company is required to appoint a **Primary Information Security Coordinator (ISC 1)**. This person will be responsible for handling digitalPORT@SG™ security administration functions within the company.

# Sign Up – Application Form

## For Information Security Coordinator (ISC 2) (Optional):

- 33 Fill in the details for the ISC 2 of your company, including Name, NRIC/FIN, Email Address, Mobile Number, Designation and Office Number.
- 34 Click the 'Previous' button to return to the previous page.
- 35 Click the 'Next' button to continue with the application.

**Information Security Coordinator (ISC 2) (optional)?**

Name	NRIC / FIN
e.g. John Doe	e.g. S1234567A
Email Address	Mobile Number
e.g. name@example.com	+65 12345678
Designation	Office Number
e.g. Director	+65 12345678

33

34

35

Previous

Next

**Part 2: Officer Details**  
All fields are required unless marked optional. Please do not refresh, use your browser's back button, or close this tab – you will need to restart the process. At any time, please refer to the [Terms and Conditions](#).

**Personnel Change Notification Requirements**  
In the event any personnel named in any of the appointment(s) below leaves the company's services, the company must inform MPA immediately, and must provide MPA with similar particulars or the person replacing such personnel, stating the relevant effective dates.

**Applicant**

Name	NRIC / FIN
LEE SHU KWAN ELICIA	87H
Email Address	Mobile Number
mpa.gov.sg	+65 921
Successfully Verified	Successfully Verified
Designation	Office Number
Applicant	+65 62233565

**Finance Officer**

Name	NRIC / FIN
Finance Officer	855H
Email Address	Mobile Number
mpa.gov.sg	+65 9021
Successfully Verified	Successfully Verified
Designation	Office Number
Finance Officer	+65 62233789

**Information Security Coordinator (ISC 1)**

Name	NRIC / FIN
ISC 1	170A
Email Address	Mobile Number
mpa.gov.sg	+65 234
Designation	Office Number
ISC 1	+65 62233678

**Information Security Coordinator (ISC 2) (optional)?**

Name	NRIC / FIN
e.g. John Doe	e.g. S1234567A
Email Address	Mobile Number
e.g. name@example.com	+65 12345678
Designation	Office Number
e.g. Director	+65 12345678

Previous

Next

# Sign Up – Application Form

## Part 3: Transactions with MPA

**36** Fill in at least one (1) expected annual transaction with MPA.

If 'Others' transaction amount is entered, please specify the transaction type.

**37** Click the 'Previous' button to return to the previous page.

**38** Click the 'Next' button to continue with the application.

digitalPORT@sg

LEE SHU KWAN ELICIA

Apply for a Corporate Account

### Apply for a Corporate Account

Corporate Details Officer Details **3** Transactions with MPA eGuarantee GIRO Arrangement Review & Declaration

#### Part 3: Transactions with MPA

At least one field is required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

**Assessment of Security Deposit Requirements**  
Applicants with expected annual transactions of SGD 10,000 or more with MPA will be required to provide a security of SGD 5,000 via eGuarantee. The security requirements of each applicant are subject to regular reviews by MPA.  
Notwithstanding that MPA could use other sources of checks, the information provided here will be used in the consideration of the e-Guarantee/Security Deposit requirements. The eGuarantee/Security Deposit requirements of each applicant are subject to regular reviews by MPA.

Expected Annual Transactions		
Port Dues and Marine Services	SGD	0
Shipping Services	SGD	0
Rental	SGD	0
Training	SGD	0
Others	<input type="text" value="Please specify"/>	SGD 0
<b>TOTAL</b>	<b>SGD</b>	<b>0</b>

**37** Previous **38** Next

# Sign Up – Application Form

## Part 4: eGuarantee

If the total expected annual transaction amount with MPA is **below** SGD 10,000, an eGuarantee is **not** required.

**39** Click the 'Previous' button to return to the previous page.

**40** Click the 'Next' button to continue with the application.

*You will be redirected to Part 5: GIRO Arrangement of the application.*

digitalPORT@SG

LEE SHU KWAN ELICIA

Apply for a Corporate Account

### Apply for a Corporate Account

Corporate Details ✓ Officer Details ✓ Transactions with MPA ✓ eGuarantee 4 GIRO Arrangement 5 Review & Declaration 6

#### Part 4: eGuarantee

Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process. At any time, please refer to the [Terms and Conditions](#).

**Security Deposit Exemption**  
As your company's estimated annual turnover with MPA is below SGD 10,000, the e-Guarantee requirement is **not required** at this time. Please note that security requirement is subject to regular review by MPA.

**39** Previous **40** Next

# Sign Up – Application Form

## Part 4: eGuarantee

If the total expected annual transaction amount with MPA is SGD 10,000 or **more**, you are required to provide a security via eGuarantee.

**41** Click the 'eGuarantee Template' button to download a copy of the template.

**42** Fill in the eGuarantee details, including, eGuarantee Amount, Reference Number, Bank Name, Valid From and Valid To (*if details are available*).

**43** Click the 'Previous' button to return to the previous page.

**44** Click the 'Update Later' button to update the eGuarantee details later.

*Your application will be saved and pending your updates. You may log in to provide the eGuarantee details once they are available. Until then, the application will not be processed by Finance.*

If you have filled in the details, click the 'Next' button to continue with the application.

digitalPORT@SG

LEE SHU KWAN ELICIA

Apply for a Corporate Account

Corporate Details Officer Details Transactions with MPA **eGuarantee** GIRO Arrangement Review & Declaration

### Part 4: eGuarantee

All fields are required. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

**41** Requirement for Security Deposit of SGD 5,000  
As your expected annual transactions with MPA amount to SGD 10,000 or more, you are required to provide a security deposit of SGD 5,000 via eGuarantee. Click [here](#) to see how to apply.

[eGuarantee Template](#)  
Please use this template for your application.

**42** eGuarantee Amount  
SGD 0

Reference Number: Enter approved eGuarantee ref no.  
Bank Name: Enter bank name

Valid From (DD/MM/YYYY): dd/mm/yyyy  
Valid To (DD/MM/YYYY): dd/mm/yyyy

**43** [Previous](#) **44** [Update Later](#) [Next](#)

# Sign Up – Application Form

## Part 4: eGuarantee

If you have chosen to update the eGuarantee details later, you will not be able to proceed with Part 5: GIRO Arrangement of the application.

*Your application will be saved and pending your updates. You may log in to provide the eGuarantee and GIRO details once they are available. Until then, the application will not be processed by Finance.*

**45** Click the 'Previous' button to return to the previous page.

**46** Click the 'Next' button to be redirected to Part 6: Review and Declaration of the application, where you can review the information provided up to this point.

The screenshot shows the 'Apply for a Corporate Account' page on the digitalPORT@SG portal. The user is identified as LEE SHU KWAN ELICIA. The progress bar indicates the following steps: Corporate Details (completed), Officer Details (completed), Transactions with MPA (completed), eGuarantee (in progress, marked with a red exclamation mark), GIRO Arrangement (current step, marked with a '5'), and Review & Declaration (marked with a '6'). A modal dialog titled 'Part 5: GIRO Arrangement' is displayed, containing the following text: 'Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process. At any time, please refer to the [Terms and Conditions](#). Complete Your eGuarantee Details To continue with your GIRO arrangement, please fill in all required eGuarantee information. If you don't have the information right now, don't worry. You can save your draft and come back to update it later. Please note that applications not completed within 60 days will be automatically rejected.' The dialog includes a 'Previous' button (annotated with '45') and a 'Next' button (annotated with '46').

# Sign Up – Application Form

Part 5: GIRO Arrangement application will be available once the details at Part 4 eGuarantee have been updated.

47 To apply eGIRO using company bank account, click on 'Apply via Company Bank Account'.

To apply using personal bank account, click on 'Apply via Personal Bank Account'.

48 Fill in the Bank Account Holder Name.

49 Select the bank for the eGIRO application.

50 Click the 'Apply for eGIRO' button. The selected bank's login page will pop-up.

digitalPORT@sg

LEE SHU KWAN ELICIA

Apply for a Corporate Account

Apply for a Corporate Account

Corporate Details Officer Details Transactions with MPA eGuarantee GIRO Arrangement Review & Declaration

**Part 5: GIRO Arrangement**  
Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process. At any time, please refer to the [Terms and Conditions](#).

**Acceptable Banks for eGIRO**  
Account holders from the following banks can sign up for eGIRO:

ANZ, Citi, ICBC, Maybank, UOB, 中國銀行 (BANK OF CHINA), DBS, JPMorganChase, OCBC, CIMB, HSBC, MariBank, standard chartered

**eGIRO Application**

Apply via Company Bank Account  Apply via Personal Bank Account

Bank Account Holder Name  
Please enter the account holder's name as shown in your bank account

Please select your bank for the eGIRO application    My bank is not listed above

Clicking "Apply for eGIRO" will redirect you to the service provider to complete the setup with MPA.

Previous Update Later Next

**eGIRO Application**

Apply via Company Bank Account  Apply via Personal Bank Account

Bank Account Holder Name  
ELICIA LEE

UAT OCBC   My bank is not listed above

Clicking "Apply for eGIRO" will redirect you to the service provider to complete the setup with MPA.

Previous Update Later Next

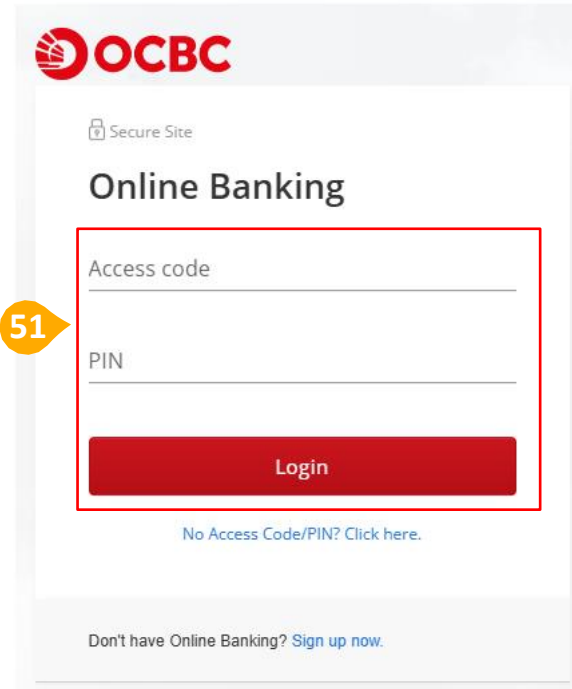
# Sign Up – Application Form

**51** Enter your login credentials and click the 'Login' button.

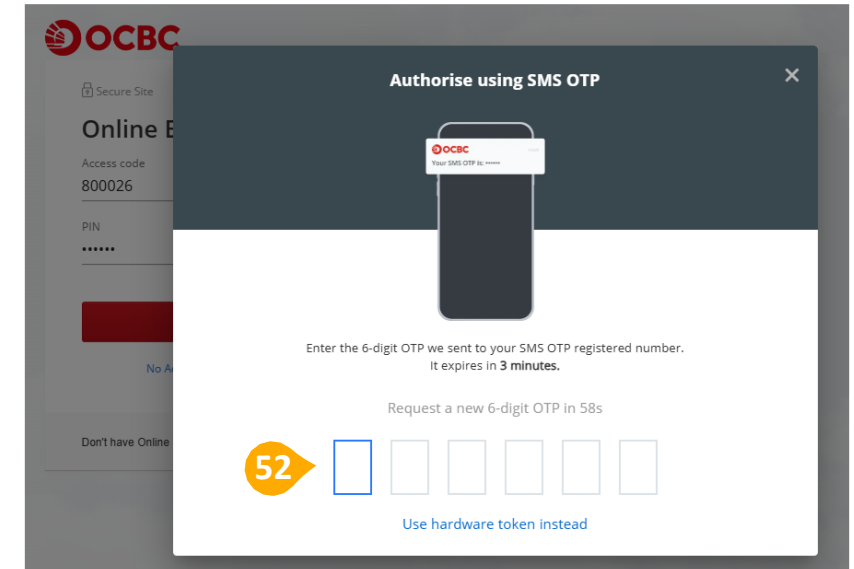
**52** If you are a Digital Banking Portal user, enter the 6-digit code sent to your company's registered number.

Otherwise, enter the 6-digit code generated from your hardware token.

Upon successfully logging in, the 'Set up eGIRO Payment' page will appear.



The image shows the OCBC Online Banking login page. At the top left is the OCBC logo. Below it, the text 'Secure Site' is displayed. The main heading is 'Online Banking'. There are two input fields: 'Access code' and 'PIN'. A red box highlights these two fields and the red 'Login' button below them. A yellow callout bubble with the number '51' points to the 'Access code' field. Below the 'Login' button, there is a link that says 'No Access Code/PIN? Click here.' At the bottom of the page, there is a link that says 'Don't have Online Banking? Sign up now.'

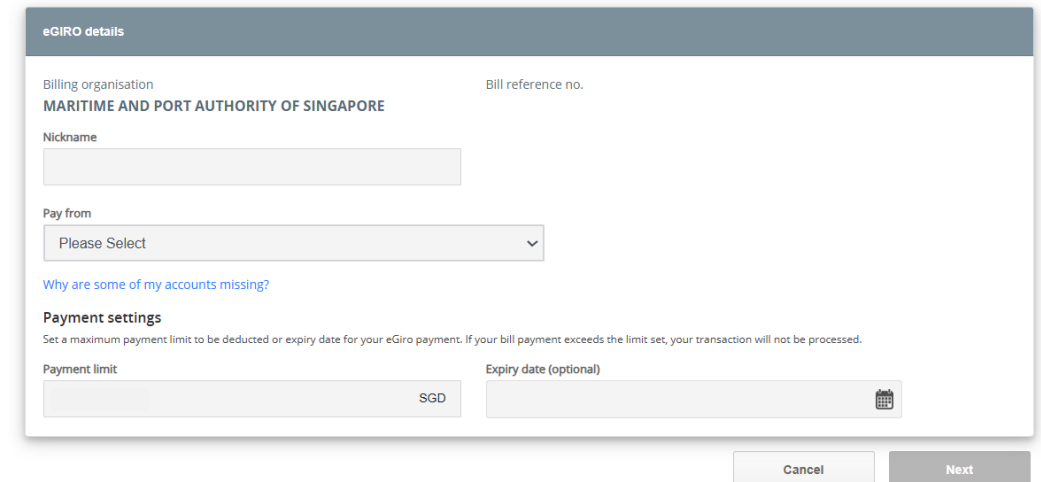


The image shows a dialog box titled 'Authorise using SMS OTP' overlaid on the login page. The dialog has a dark header with the OCBC logo and a close button. Below the header, there is an illustration of a smartphone displaying an SMS message from OCBC. The text inside the dialog says: 'Enter the 6-digit OTP we sent to your SMS OTP registered number. It expires in 3 minutes.' Below this, there is a link that says 'Request a new 6-digit OTP in 58s'. A yellow callout bubble with the number '52' points to the first of six input boxes for the OTP. At the bottom of the dialog, there is a link that says 'Use hardware token instead'.



## Set up eGiro Payment

Complete this set up in 09:58 mins



The image shows the 'eGIRO details' form. The form has a dark header with the text 'eGIRO details'. Below the header, there are two sections: 'Billing organisation' and 'Payment settings'. The 'Billing organisation' section has a field for 'Billing organisation' with the value 'MARITIME AND PORT AUTHORITY OF SINGAPORE' and a field for 'Bill reference no.'. The 'Payment settings' section has a field for 'Payment limit' with the value 'SGD' and a field for 'Expiry date (optional)' with a calendar icon. At the bottom of the form, there are two buttons: 'Cancel' and 'Next'.

## Set up eGiro Payment

Complete this set up in 09:02 mins

**eGIRO details**

Billing organisation: **MARITIME AND PORT AUTHORITY OF SINGAPORE** Bill reference no.

Nickname:

Pay from:

[Why are some of my accounts missing?](#)

**Payment settings**  
Set a maximum payment limit to be deducted or expiry date for your eGiro payment. If your bill payment exceeds the limit set, your transaction will not be processed.

Payment limit:  Expiry date (optional):

53

54

### Review and confirm

Complete this set up in 08:16 mins

Authorise eGIRO payments to **MARITIME AND PORT AUTHORITY OF SINGAPORE**

Bill Reference no.

**eGIRO details**

Nickname: **ELICIA LEE**

Pay from: **Current Account Personal**

Payment limit:  Expiry date:

Please do not proceed to submit your application if any of your pre-filled information or self-filled information is inaccurate or incomplete. By submitting your application, you confirm that you have read, understood and agreed to be bound by the following, the [Terms and Conditions for GIRO Arrangements via the OCBC eGIRO Service](#), and the [Terms and Conditions governing Electronic Banking Services](#).

Scroll to review the following terms to proceed with your application:

I confirm that:

- I understand that an eGIRO set-up application may take time to be processed, and before receiving notification of a successful set-up, will need to continue to pay my bill to the billing organisation until my bill is deducted from my account.
- I am aware and accept that if I have existing GIRO arrangement(s) with other banks for the billing organisation for bills which I am making an eGIRO set-up application for, those will end once my eGIRO arrangement are in effect.
- OCBC Bank is not responsible for any of my loss or damage caused by or arising from any action, inaction or delay in relation to the eGIRO arrangement, or any failure to terminate any existing GIRO arrangement with any other bank. I further agree that OCBC Bank is not liable for any claims by any party in relation to the eGIRO arrangement, or any failure to terminate any existing GIRO arrangement with any other bank.

Back

55

### Review and confirm

Complete this set up in 09:58 mins

Authorise eGIRO payments to **MARITIME AND PORT AUTHORITY OF SINGAPORE**

Bill Reference no.

**eGIRO details**

Nickname: **ELICIA LEE**

Pay from: **Current Account Personal**

Payment limit: **1500.00**

Please do not proceed to submit your application if any of your pre-filled information or self-filled information is inaccurate or incomplete. By submitting your application, you confirm that you have read, understood and agreed to be bound by the following, the [Terms and Conditions for GIRO Arrangements via the OCBC eGIRO Service](#), and the [Terms and Conditions governing Electronic Banking Services](#).

Scroll to review the following terms to proceed with your application:

I confirm that:

- I understand that an eGIRO set-up application may take time to be processed, and before receiving notification of a successful set-up, will need to continue to pay my bill to the billing organisation until my bill is deducted from my account.
- I am aware and accept that if I have existing GIRO arrangement(s) with other banks for the billing organisation for bills which I am making an eGIRO set-up application for, those will end once my eGIRO arrangement are in effect.
- OCBC Bank is not responsible for any of my loss or damage caused by or arising from any action, inaction or delay in relation to the eGIRO arrangement, or any failure to terminate any existing GIRO arrangement with any other bank. I further agree that OCBC Bank is not liable for any claims by any party in relation to the eGIRO arrangement, or any failure to terminate any existing GIRO arrangement with any other bank.

56

**Authorise using hardware token**

1 Press to turn on your hardware token

2 Enter **782 793** into hardware token and press again

3 Enter 6-digit code show on hardware token below

# Sign Up – Application Form

53 Fill in the eGIRO details, including Nickname, Pay from and Payment limit.

54 Click the 'Next' button.

55 Review the details, scroll through the terms and click the 'Submit' button.

56 If you are a Digital Banking Portal user, enter the 6-digit code sent to your company's registered number.

Otherwise, enter the 6-digit code generated from your hardware token.



# Sign Up – Application Form

## Part 5: GIRO Arrangement: *Hardcopy* GIRO option.

Choose this option *only* if your bank is not accepted for eGIRO. Otherwise, your hardcopy GIRO application will not be processed.

**61** Select 'My bank is not listed above' to opt for hardcopy GIRO arrangement.

*Only one (1) GIRO arrangement is allowed. Once hardcopy option is selected, the eGIRO option will be disabled.*

**62** Click the 'Interbank GIRO Form' button to download a copy of the hardcopy GIRO form.

**63** To upload the completed hardcopy GIRO form, drag and drop it into the box or click on the box to browse to the file.

## eGIRO Application

Apply via Company Bank Account  Apply via Personal Bank Account

Bank Account Holder Name  
Please enter the account holder's name as shown in your bank account

Please select your bank for the eGIRO application

Clicking "Apply for eGIRO" will redirect you to the service provider to complete the setup with MPA.

My bank is not listed above

**61**

## Hardcopy GIRO Application

Please note that if your bank is listed above as participating in eGIRO, we will **NOT** process the hardcopy GIRO application and the application will be returned for submission of eGIRO.

If your bank is not listed above, please follow the steps below:  
**1. Download and complete** the Interbank GIRO Form with a wet ink signature.

**62**

**2. Scan and upload** a copy of the completed form in Part 5 of the GIRO Application within the application.  
**3. Mail the original physical form** with the wet ink signature to the following address:

Finance Department  
Maritime and Port Authority of Singapore  
460 Alexandra Road  
#18-00 mTower  
Singapore 119963

Please upload a scanned copy of the completed Interbank GIRO Form

Only pdf files will be supported. Each file cannot exceed 5MB.

**63**

# Sign Up – Application Form

- 64 The selected file will be uploaded and displayed.
- 65 Click the 'Previous' button to return to the previous page.
- 66 Click the 'Update Later' button to update the GIRO Application later.

The application will be saved and pending your updates. You may log in to submit the GIRO arrangement. Until then, the application will not be processed by Finance.

Click the 'Next' button to review the application before submission.



## eGIRO Application

Apply via Company Bank Account  Apply via Personal Bank Account

Bank Account Holder Name  
Please enter the account holder's name as shown in your bank account

Please select your bank for the eGIRO application

Clicking "Apply for eGIRO" will redirect you to the service provider to complete the setup with MPA.

My bank is not listed above

## Hardcopy GIRO Application

Please note that if your bank is listed above as participating in eGIRO, we will **NOT** process the hardcopy GIRO application and the application will be returned for submission of eGIRO.

- If your bank is not listed above, please follow the steps below:
1. **Download and complete** the Interbank GIRO Form with a wet ink signature.
  2. **Scan and upload** a copy of the completed form in Part 5 of the GIRO Application within the application.
  3. **Mail the original physical form** with the wet ink signature to the following address:

Finance Department  
Maritime and Port Authority of Singapore  
460 Alexandra Road  
#18-00 mTower  
Singapore 119963

Please upload a scanned copy of the completed Interbank GIRO Form

Only pdf files will be supported. Each file cannot exceed 5MB.

64  1.72MB • Upload Completed

65

# Sign Up – Application Form

## Part 6: Review & Declaration

67 Click 'Expand All' to review your details.

68 Review your details and tick the Terms and Conditions checkbox. The 'Submit' button will then be enabled once the checkbox is selected.

### Apply for a Corporate Account

Corporate Details ✓ Officer Details ✓ Transactions with MPA ✓ eGuarantee ✓ GIRO Arrangement ✓ Review & Declaration 6

#### Part 6: Review & Declaration

Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.

67 + Expand All

Part 1: Corporate Details

Part 2: Officer Details

Part 3: Transactions with MPA

Part 4: eGuarantee

Part 5: GIRO Arrangement

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

Previous Submit Application

### Apply for a Corporate Account

Corporate Details ✓ Officer Details ✓ Transactions with MPA ✓ eGuarantee ✓ GIRO Arrangement ✓ Review & Declaration 6

#### Part 6: Review & Declaration

Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.

Part 1: Corporate Details

Part 2: Officer Details

Part 3: Transactions with MPA

Part 4: eGuarantee

Part 5: GIRO Arrangement

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

Previous Submit Application

# Sign Up – Application Form

## Part 6: Review & Declaration

69 Click the 'Edit' button of the respective section to edit the details if required.

70 Click the 'Previous' button to return to the previous page.

71 Click the 'Submit Application' button to submit your corporate account opening application.

Upon successful submission, a reference number will be displayed on the acknowledgement page.

A confirmation email will be sent to the applicant's email address provided in the application.

### Part 6: Review & Declaration

Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.

— Collapse All

#### Part 1: Corporate Details

UEN : 20230022X 69 [Edit](#)

Company Name : Rylora Pte Ltd

**Registered Address** (Singapore address only)

Postal Code : 018982

House or Block No. : 15

Unit No. : #12 - 08

Street 1 : Marina Boulevard

Street 2 :

**Mailing Address** (Singapore address only)

Postal Code : 018981

House or Block No. : 21

Unit No. : #21-01

Street 1 : Marina Boulevard Road

Street 2 : Tower B

Nature of Business : Shipping Company, Professional Services

#### Part 2: Officer Details

**Applicant**

Name : LEE SHU KWAN ELICIA 69 [Edit](#)

NRIC / FIN : 37H

Email Address : @mpa.gov.sg

Mobile Number : 96621

Designation : Applicant

Office Number : +65 62233565

---

**Finance Officer**

Name : Finance Officer

NRIC / FIN : 35H

Email Address : @mpa.gov.sg

Mobile Number : 36621

Designation : Finance Officer

Office Number : +65 62233789

---

**Information Security Coordinator (ISC 1)**

Name : ISC 1

NRIC / FIN : 70A

Email Address : @mpa.gov.sg

Mobile Number : 91234

Designation : ISC 1

Office Number : +65 62233678

#### Part 3: Transactions with MPA

Port Dues and Marine Services : \$5,000 69 [Edit](#)

Shipping Services : \$10,000

Rental : Not provided

Training : Not provided

Others : Not provided

---

Total : \$15,000

#### Part 4: eGuarantee

eGuarantee Amount : \$5,000 69 [Edit](#)

Reference Number : BGRef20260617

Bank Name : UOB

Valid From (DD/MM/YYYY) : 2026-06-15

Valid To (DD/MM/YYYY) : 2026-06-30

#### Part 5: GIRO Arrangement

GIRO Method : Hardcopy GIRO 69 [Edit](#)

Scanned copy of GIRO form : [Giro Application Jun 2026.pdf](#)

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

70

[Previous](#)

71


[Submit Application](#)

# Sign Up – Application Form

72 Click the 'Download PDF' button to download a copy of the application for reference.

73 Click the 'Track Application' button to view the application status on the My Applications page.

### Acknowledgement




**Thank You For Your Application!**

Reference number: **202606101**  
Your application has been submitted successfully.

A confirmation email will be sent to your registered email shortly.  
You may use the button below to track your application status, or log out if you're done.

72 [Download PDF](#)

73 [Track Application](#)



**APPLICATION FOR ACCOUNT OPENING WITH MARITIME AND PORT AUTHORITY OF SINGAPORE**

Reference No: **202606101**

**Part 1: Corporate Details**

UEN : 20230022X  
Company Name : Rylora Pte Ltd  
Registered Address : 15, #12-08, Marina Boulevard., Singapore, 018982  
Mailing Address : 21, #21-01, Marina Boulevard Road, Tower B, Singapore, 018981  
Nature of Business : Shipping Company, Professional Services

**Part 2: Officer Details**


**Applicant**

Name : LEE SHU KWAN ELICIA  
NRIC / FIN : 687H  
Email Address : @mpa.gov.sg  
Mobile Number : 6621  
Designation : Applicant  
Office Number : +65 62233565

**Finance Officer**

Name : Finance Officer  
NRIC / FIN : 855H  
Email Address : @mpa.gov.sg  
Mobile Number : 36621  
Designation : Finance Officer  
Office Number : +65 62233789

Page 1



LEE SHU KWAN ELICIA

## My Applications

Search by Reference No. or Name

[New Application](#)

Reference No.	Type	Name	Status	Date Created	Action
202606101	Company	Rylora Pte Ltd	<span>Processing</span>	16-06-2026	<a href="#">View Details</a>

Go To Page: 1

# Track Application Status

---

# Track Application – Log in

1 On the digitalPORT@SG™ Portal, navigate to the 'Business' tab and select 'Sign up or Track Application Status' to view the application status.

You will be prompted to log in with your Singpass account.

Upon logging in, your application status will be displayed.

The following statuses may be displayed:

- a. **Processing**- Your application is currently under Finance review. You may view the application details during this time
- b. **Pending Applicant Update** - Finance has requested amendments to your application. Please log in to update the relevant details
- c. **Approved** - No further action is required. To access your dashboard, log in using the appropriate dashboard login option
- d. **Rejected** - No further action is available. You may contact Finance to enquire about the reason for the rejection

digitalPORT@sg™ About Circulars Online Forms

Dear User, Please be informed that UAT testing for next release is currently in progress, only changes included for month end deployment will be available in UAT for testing.

[Scam Advisory] Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Official MPA messages and SMSes do not contain payment links and are only sent from gov.sg sender ID. If in doubt, call

**Log in to your account**

Business Individuals

Log in with singpass

or

User ID  
Enter your User ID

Password  
Enter your password

Login

[Forgot Login ID?](#) [Forgot Password?](#)

Don't have an MPA account?

1 Sign up or Track Application Status

Welcome to digitalPORT@SG™  
Portal for One-stop  
Regulatory Transaction

This includes port clearances, marine services,  
permit applications and many other services.


# Track Application – Log in

2 Scan the QR code with your Singpass app to log in

**singpass**


## Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.

 **Log in with Singpass**  
Your trusted digital identity

**Singpass app** Password login

Scan with Singpass app to log in

2 

**singpass**

[Register for Singpass](#)

[Download Singpass app](#)

# Track Application – Log in

3 Alternatively, you may log in using your Singpass login credentials.

**singpass**

## Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.



## Log in with Singpass

Your trusted digital identity

Singpass app

Password login

### Log in

Singpass ID

Password

Log in

[Retrieve Singpass ID](#)

[Reset password](#)

Register for Singpass

# Track Application – View Application Details

1 Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

If the status displayed is 'Processing', your application is currently being reviewed by Finance.

2 Click the 'New Application' button to submit a new corporate account opening application for another UEN.

3 Click the 'View Details' link to view your application details.

## My Applications

Search by Reference No. or Name

2 [+ New Application](#)

Reference No.	Type	Name	Status	Date Created	Action
202606101	Company	Rylora Pte Ltd	<span>Processing</span>	16-06-2026	3 <a href="#">View Details</a>

# Track Application – View Application Details

4 Click the 'Download PDF' button to save a copy of your application.

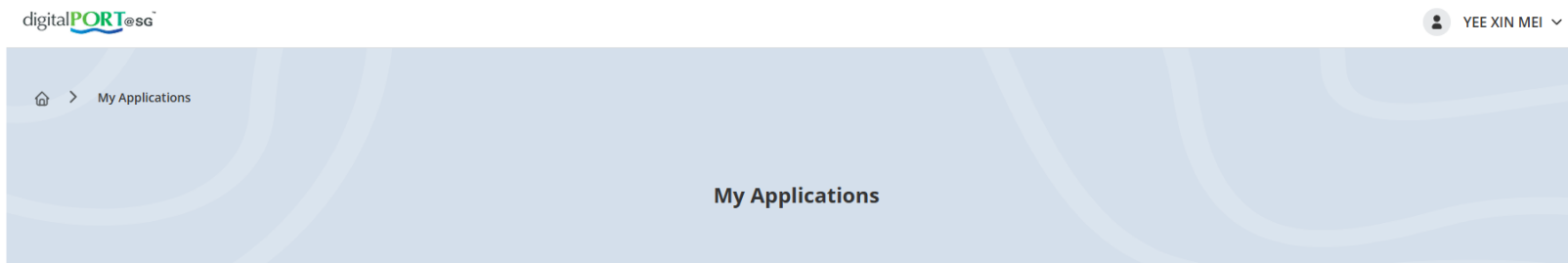
5 Click 'Expand All' to view your details.

# Track Application – View Application Details

1 Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

If you have submitted application(s) for more than one (1) UEN, you will be able to track their status in this list.

2 You can search for a specific application based on the Reference No. or Company Name.



Search by Reference No. or Name

Q Search

[New Application](#)

Reference No.	Type	Name	Status	Date Created	Action
202605072	Company	Yevion Pte Ltd	Processing	12-05-2026	<a href="#">View Details</a>
202605046	Company	Oevion Pte Ltd	Processing	11-05-2026	<a href="#">View Details</a>
202605045	Company	Levora Pte Ltd	Approved	10-05-2026	<a href="#">Log In</a>
202604137	Company	Helios Pte Ltd	Processing	20-04-2026	<a href="#">View Details</a>
202604132	Company	Helios Pte Ltd	Rejected	18-04-2026	<a href="#">View Details</a>
202604093	Company	Silver Stream Holdings Pte Ltd	Rejected	12-04-2026	<a href="#">View Details</a>



Go To Page: 1



Search by Reference No. or Name

Q 045

[New Application](#)

Reference No.	Type	Name	Status	Date Created	Action
202605045	Company	Levora Pte Ltd	Approved	10-05-2026	<a href="#">Log In</a>

# Track Application – Update Application Details

**1** Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

If the status displayed is 'Pending Applicant Update', Finance has requested amendments to your application. You would have received an email on this.

**2** Click the 'Update' link to view and make the required changes to your application details.

Otherwise, if you have chosen the 'Update Later' option for eGuarantee or GIRO Arrangement, you can return to the application to update the details.

digitalPORT@SG

LEE SHU KWAN ELICIA

My Applications

My Applications

Search by Reference No. or Name

Search

New Application

Reference No.	Type	Name	Status	Date Created	Action
202606101	Company	Rylora Pte Ltd	<b>1</b> Pending Applicant Update	16-06-2026	<b>2</b> Update

Go To Page: 1

# Track Application – Update Application Details

3 The 'Download PDF' button will be disabled when your application is pending an update.

4 Review the amendment requested by Finance.

5 Click 'Expand All' to update the respective details.

The screenshot shows the digitalPORT@SG application tracking interface for Application 202606101. The user is identified as LEE SHU KWAN ELICIA. The application status is 'Pending Applicant Update'. A 'Download PDF' button is present but disabled. The 'Submission Checklist' shows 'eGuarantee' and 'Hardcopy GIRO' as completed items. The 'Progress Info' section shows an 'Amendment Requested' on 17-06-2026 at 16:35 with the instruction 'Please make amendment to eGuarantee details', and an 'Application submitted' on 17-06-2026 at 15:57. The 'Application Details' section contains five expandable parts: 'Part 1: Corporate Details', 'Part 2: Officer Details', 'Part 3: Transactions with MPA', 'Part 4: eGuarantee', and 'Part 5: GIRO Arrangement'. A '+ Expand All' button is located at the bottom right of the details section. A blue arrow points from the 'Expand All' button to a zoomed-in view of the 'Part 1: Corporate Details' form, which includes fields for company name, LEPN, registered address, and nature of business.

# Track Application – Update Application Details

6 Update the necessary details for Part 1: Corporate Details.

If your Registered Address has changed, click 'Retrieve Company Info' to update it.

**Part 1: Corporate Details** ^

Enter UEN to Retrieve Company Info

Enter UEN to Retrieve Company Info

20230022X **Retrieve Company Info**

Click the button to fetch registered company details from ACRA

UEN: 20230022X Company Name: Rylora Pte Ltd

**Registered Address (Singapore Address Only)**

Postal Code: 018982 House or Block No.: 15 Unit No. (Optional): #12 - 08

Street 1: Marina Boulevard

Street 2 (Optional): Enter street 2

Mailing address is the same as registered address

**Mailing Address (Singapore Address Only)**

Postal Code: 018981 House or Block No.: 21 Unit No. (Optional): #21-01

Street 1: Marina Boulevard Road

Street 2 (Optional): Tower B

**Nature of Business**

Shipping Company  Marine and Offshore Services

Bunker-related  Marine Equipment and Supplies

Port Operators and Logistics Providers  Professional Services

Shipbuilders and Marine Contractors  Others

# Track Application – Update Application Details

7 Update the necessary details for Part 2: Officer Details.

If the applicant or finance officer's email address and/or mobile number has changed, update the fields and complete verification again.

7

### Part 2: Officer Details

---

#### Applicant

Name	LEE SHU KWAN ELICIA	NRIC / FIN	I0687H
Email Address	_____)@mpa.gov.sg <span>✓</span>	Mobile Number	+65 6621 <span>✓</span>
<b>Successfully Verified</b>		<b>Successfully Verified</b>	
Designation	Applicant	Office Number	+65 62233565

---

#### Finance Officer (?)

Name	Finance Officer	NRIC / FIN	9855H
Email Address	_____)@mpa.gov.sg <span>✓</span>	Mobile Number	+65 6621 <span>✓</span>
<b>Successfully Verified</b>		<b>Successfully Verified</b>	
Designation	Finance Officer	Office Number	+65 62233789

---

#### Information Security Coordinator (ISC 1) (?)

Name	ISC 1	NRIC / FIN	5170A
Email Address	_____)@mpa.gov.sg	Mobile Number	+65 1234
Designation	ISC 1	Office Number	+65 62233678

---

#### Information Security Coordinator (ISC 2) (?)

Name	e.g. John Doe	NRIC / FIN	e.g. S1234567A
Email Address	e.g. name@example.com	Mobile Number	+65 12345678
Designation	e.g. Director	Office Number	+65 12345678

# Track Application – Update Application Details

8 Update the necessary details for Part 3: Transactions with MPA.

9 Update the necessary details for Part 4: eGuarantee.

If the total expected annual transaction amount with MPA is SGD 10,000 or **more**, you are required to provide a security via eGuarantee.

If the total expected annual transaction amount with MPA is **below** SGD 10,000, an eGuarantee is **not** required.

**8** Part 3: Transactions with MPA

Port Dues and Marine Services	SGD	5000
Shipping Services	SGD	10000
Rental	SGD	0
Training	SGD	0
Others <input type="text" value="Please specify"/>	SGD	0
<b>TOTAL</b>	<b>SGD</b>	<b>15,000</b>

**9** Part 4: eGuarantee

**eGuarantee Required**

⚠ As your expected annual transactions with MPA amount to SGD 10,000 or more, you are required to provide a security deposit of SGD 5,000 via eGuarantee. Please fill in the details of your approved eGuarantee in Part 4: eGuarantee. Click here to see how to apply.

eGuarantee Amount

SGD 5000

Reference Number: BGRRef20260617      Bank Name: UOB

Valid From (DD/MM/YYYY): 15/06/2026      Valid To (DD/MM/YYYY): 30/06/2026

**8** Part 3: Transactions with MPA

Port Dues and Marine Services	SGD	8000
Shipping Services	SGD	0
Rental	SGD	0
Training	SGD	0
Others <input type="text" value="Please specify"/>	SGD	0
<b>TOTAL</b>	<b>SGD</b>	<b>8,000</b>

**9** Part 4: eGuarantee

As your company's estimated annual turnover with MPA is below SGD 10,000, the eGuarantee requirement is **not required** at this time. Please note that security requirement is subject to regular review by MPA.

# Track Application – Update Application Details

**10** Update the necessary details for Part 5: GIRO Arrangement.

If eGIRO option was submitted during corporate account opening application, and has been approved, you will not be able to edit the GIRO Arrangement. Only if eGIRO has been rejected by your company checker, or if there is an error with the eGIRO creation, then you will be able to re-apply for eGIRO or submit hardcopy GIRO.

If a hardcopy GIRO is submitted during corporate account opening application, you have the option to change to eGIRO.

**11** To update from hardcopy GIRO to eGIRO, untick 'My bank is not listed above'.


**12** Select 'Apply via Company Bank Account' or 'Apply via Personal Bank Account'.

Fill in the Bank Account Holder Name, and select the bank for the eGIRO application.

Click the 'Apply for eGIRO' button. Refer to [page 55-60 in Part 5: GIRO Arrangement](#) of 'Sign up for a Corporate Account' to complete the eGIRO application.

Part 5: GIRO Arrangement

**Acceptable Banks for eGIRO**  
Account holders from the following banks can sign up for eGIRO:



**eGIRO Application**

Apply via Company Bank Account  Apply via Personal Bank Account

Bank Account Holder Name  
Please enter the account holder's name as shown in your bank account

Please select your bank for the eGIRO application

Clicking "Apply for eGIRO" will redirect you to the service provider to complete the setup with MPA.

My bank is not listed above

**Hardcopy GIRO Application**

**Please note that if your bank is listed above as participating in eGIRO, we will NOT process the hardcopy GIRO application and the application will be returned for submission of eGIRO.**

If your bank is not listed above, please follow the steps below:

- Download and complete** the Interbank GIRO Form with a wet ink signature.
- Scan and upload** a copy of the completed form in Part 5 of the GIRO Application within the application.
- Mail the original physical form** with the wet ink signature to the following address:  

Finance Department  
Maritime and Port Authority of Singapore  
460 Alexandra Road  
#18-00 mTower  
Singapore 119963

Please upload a scanned copy of the completed Interbank GIRO Form

Only pdf files will be supported. Each file cannot exceed 5MB.

1.72MB • Upload Completed

**eGIRO Application**

Apply via Company Bank Account  Apply via Personal Bank Account

Bank Account Holder Name

Clicking "Apply for eGIRO" will redirect you to the service provider to complete the setup with MPA.

My bank is not listed above

# Track Application – Update Application Details

**13** Click the 'Back' button to return to the previous page.

**14** Click the 'Next' button to review your updates.

**Part 5: GIRO Arrangement** ^

GIRO Method	: eGIRO
Bank Account Holder Name	: ELICIA LEE
eGIRO Request	: <b>Approved</b>

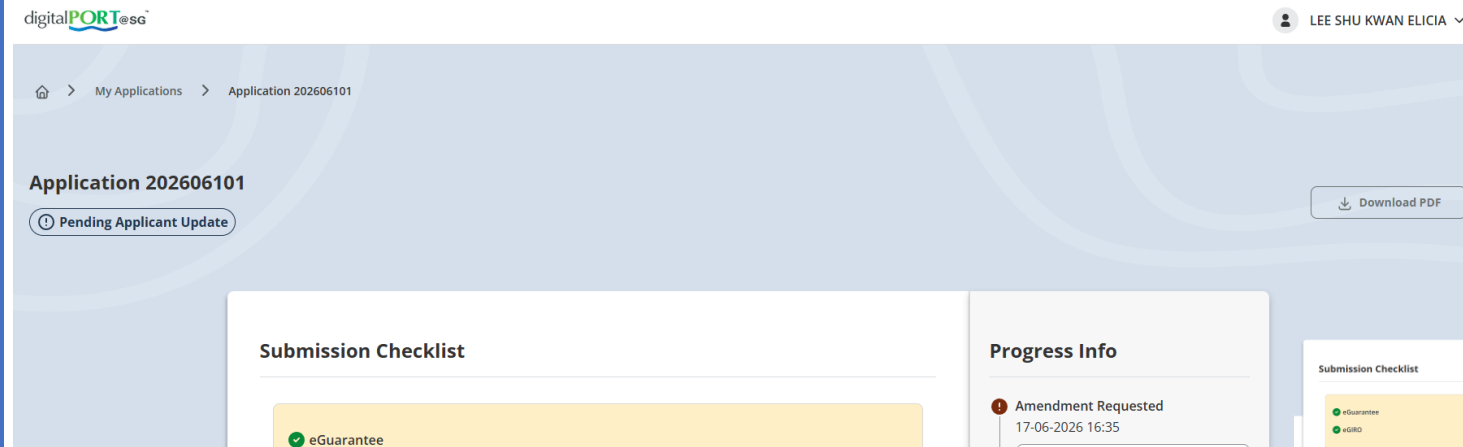
**13** [Back](#)

**14** [Next](#)

# Track Application – Update Application Details

15 Click 'Expand All' to review your updated details.

16 Review your details and tick the Terms and Conditions checkbox. The 'Submit' button will then be enabled once the checkbox is selected.



### Submission Checklist

- eGuarantee
- eGIRO

### Application Details

**15** [+ Expand All](#)

- Part 1: Corporate Details
- Part 2: Officer Details
- Part 3: Transactions with MPA
- Part 4: eGuarantee
- Part 5: GIRO Arrangement

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

[Back to Edit](#) [Submit for Approval](#)

### Progress Info

- Amendment Requested**  
17-06-2026 16:35  
Please make amendment to eGuarantee details
- Application submitted**  
17-06-2026 15:57

< 1 of 1 >

### Submission Checklist

- eGuarantee
- eGIRO

### Application Details

[- Collapse All](#)

#### Part 1: Corporate Details

UEN : 20220622X [of 88](#)

Company Name : Ryfara Pte Ltd

Registered Address (Singapore Address Only)

Registered Postal Code : 018982

House or block no. : 15

Unit No : #12-08

Street 1 : Marina Boulevard

Street 2 :

Mailing Address (Singapore Address Only)

Mailing Postal Code : 018981

House or block no. : 21

Unit No : #21-01

Street 1 : Marina Boulevard Road

Street 2 : Tower B

Nature of Business : Shipping Company, Professional Services

#### Part 2: Officer Details

[of 88](#)

Applicant

Name : LEE SHU KWAN ELICIA

NRIC / FIN : 87H

Email Address : @mpa.gov.sg

Mobile Number : 6621

Designation : Applicant

Office Number : +65 4223345

Finance Officer

Name : Finance Officer

NRIC / FIN : 30H

Email Address : @mpa.gov.sg

Mobile Number : 6621

Designation : Finance Officer

Office Number : +65 42233789

#### Information Security Coordinators (ISC 1)

Name : ISC 1

NRIC / FIN : 5773170A

Email Address : @mpa.gov.sg

Mobile Number : 1234

Designation : ISC 1

Office Number : +65 42233678

# Track Application – Update Application Details

17 Click the 'Edit' button of the respective section to edit the details if required.

18 Click the 'Back to Edit' button to return to the previous page to make changes to the application.

19 Click the 'Submit for Approval' button to submit your updated application.

A confirmation email will be sent upon successful submission.

**Part 1: Corporate Details**

UEN : 20230022X 17 [Edit](#)

Company Name : Rylora Pte Ltd

**Registered Address** (Singapore Address Only)

Registered Postal Code : 018982

House or block no. : 15

Unit No : #12 - 08

Street 1 : Marina Boulevard

Street 2 :

**Mailing Address** (Singapore Address Only)

Mailing Postal Code : 018981

House or block no. : 21

Unit No : #21-01

Street 1 : Marina Boulevard Road

Street 2 : Tower B

Nature of Business : Shipping Company, Professional Services

**Part 2: Officer Details**

Applicant 17 [Edit](#)

Name : LEE SHU KWAN ELICIA

NRIC / FIN : 37H

Email Address : @mpa.gov.sg

Mobile Number : 96621

Designation : Applicant

Office Number : +65 62233565

---

**Finance Officer**

Name : Finance Officer

NRIC / FIN : 55H

Email Address : @mpa.gov.sg

Mobile Number : 96621

Designation : Finance Officer

Office Number : +65 62233789

---

**Information Security Coordinators (ISC 1)**

Name : ISC 1

NRIC / FIN : 70A

Email Address : @mpa.gov.sg

Mobile Number : 1234

Designation : ISC 1

Office Number : +65 62233678

**Part 3: Transactions with MPA**

Port Dues and Marine Services : \$5,000 17 [Edit](#)

Shipping Services : \$10,000

Rental : Not provided

Training : Not provided

Others : Not provided

---

Total : \$15,000.00

**Part 4: eGuarantee**

eGuarantee Amount : \$5,000 17 [Edit](#)

Reference Number : BGRef20260617

Bank Name : UOB

Valid From : 15/06/2026

Valid To : 14/06/2027

**Part 5: GIRO Arrangement**

eGIRO or Hardcopy GIRO : eGIRO 17 [Edit](#)

Bank Account Holder Name : ELICIA LEE

eGIRO Request : **Approved**

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

18 [Back to Edit](#)

19 [Submit for Approval](#)

# Track Application – Update Application Details

**20** The application status will be updated to 'Processing' and is awaiting Finance review.

**21** Click the 'Download PDF' button to save a copy of your updated application.

Part 2: Officer Details

Part 3: Transactions with MPA

Part 4: eGuarantee

Part 5: GIRO Arrangement

I have read and confirm our acceptance of the [Terms and Conditions](#) for opening an Account, including the use of the digitalPORT@SG™ services and e-Payment services hereof. These Terms and Conditions are subject to amendment by MPA from time to time as MPA in its absolute discretion deems fit, notice whereof may be given to us in such manner as MPA deems proper. We also declare that the information provided by us above in connection with this application is, to the best of our knowledge, true and correct, and acknowledge that should any information herein be false in a material particular, MPA may cancel any account created.

[Back to Edit](#) [Submit for Approval](#)

**Success!**  
Your amendment request has been updated successfully.

digitalPORT@SG™

LEE SHU KWAN ELICIA

My Applications > Application 202606101

**Application 202606101** Processing [Download PDF](#)

**Submission Checklist**

- eGuarantee
- eGIRO

**Application Details**

**Progress Info**

- Amendment Submitted  
17-06-2026 17:13
- Amendment Requested  
17-06-2026 16:35

Please make amendment to eGuarantee details

< 1 of 2 >

All fields are required unless marked optional. Please do not refresh, use your browser's back button, or close this tab — you will need to restart the process.  
At any time, please refer to the [Terms and Conditions](#).

# Track Application – Approved Application

1 Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

If the status displayed is 'Approved', your application has been approved.

Please refer to the email sent to you for details of your approved application.

ISC 1 will receive an email from digitalPORT@SG™ containing the logon kit with credentials and onboarding instructions for digitalPORT@SG™.

2 When you click on the 'Log In' link, you will be prompted to log in via digitalPORT@SG™.

Your login credentials will be provided by your ISC 1 after he/she has completed the setup in digitalPORT@SG™.

## My Applications

Search by Reference No. or Name

New Application

1

Reference No.	Type	Name	Status	Date Created	Action
202606101	Company	Rylora Pte Ltd	Approved	16-06-2026	Log In

2



## 2 MPA Account Approved

This MPA account is already approved. Please log in to manage your account on digitalPORT@SG™. Kindly navigate to "eFinance Portal" for Account Management.

Cancel Log In

# Track Application – Rejected Application

**1** Upon successfully logging in with Singpass, your application details will be displayed, allowing you to track your application status.

When the status is 'Rejected', your application has not been approved. No further action is available. You may contact Finance to enquire about the reason for the rejection. An email should have been sent to inform you of the status.

**2** Click the 'New Application' button to submit a new corporate account opening application.

**1**

**2**

digitalPORT@SG

YEE XIN MEI

My Applications

My Applications

Search by Reference No. or Name

Search

New Application

Reference No.	Type	Name	Status	Date Created	Action
202604093	Company	Silver Stream Holdings Pte Ltd	Rejected	12-05-2026	<a href="#">View Details</a>

Go To Page: 1

# Dashboard for Approved Account

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# Dashboard – Log in

1 On the digitalPORT@SG™ Portal, navigate to the 'Business' tab and select 'Log in with singpass' button to access digitalPORT@SG™ landing page.

You will be prompted to log in with your Singpass account.

digitalPORT@sg™ About Circulars Online Forms

Dear User, Please be informed that UAT testing for next release is currently in progress, only changes included for month end deployment will be available in UAT for testing.

[Scam Advisory] Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Official MPA messages and SMSes do not contain payment links and are only sent from gov.sg sender ID. If in doubt, call...

### Log in to your account

**Business** Individuals

1 Log in with singpass

or

User ID  
Enter your User ID

Password  
Enter your password

Login

[Forgot Login ID?](#) [Forgot Password?](#)

Don't have an MPA account?  
[Sign up or Track Application Status](#)

Welcome to digitalPORT@SG™ Portal for One-stop Regulatory Transaction

This includes port clearances, marine services, permit applications and many other services.

2 Scan the QR code with your Singpass app to log in



### Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.



## Log in with Singpass

Your trusted digital identity

**Singpass app** Password login

Scan with Singpass app to log in



2

**singpass**

[Register for Singpass](#)

[Download Singpass app](#)

3 Alternatively, you may log in using your Singpass login credentials.




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 **Log in with Singpass**  
Your trusted digital identity

Singpass app **Password login**

**Log in**



**Log in**

[Retrieve Singpass ID](#) [Reset password](#)

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3

# Dashboard – Log in

4 Alternatively, you can login using the login credentials provided by digitalPORT@SG™.

For both log in option, they are only available if your corporate account application has been approved and login credentials have been created by your appointed ISC.

digitalPORT@SG About Circulars Online Forms

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# Dashboard – Log in

5 Enter the 6-digit code sent to mobile number linked to your digitalPORT@SG™ account

6 Click the 'Verify' button to validate the OTP entered.

<

**Please enter the One-Time Password to verify your account**

ⓘ Only numbers are allowed in OTP.

Enter the OTP sent to **XXXX4659**. OTP will be valid only for 5 mins.

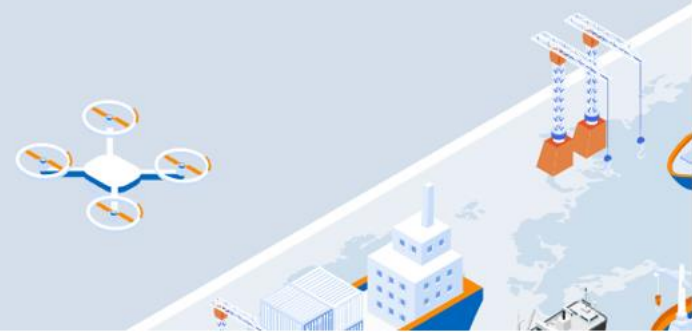
5 234733

Resend OTP 00:2

6 **Verify**

**Welcome to digitalPORT@SG™ Portal for One-stop Regulatory Transaction**

This includes port clearances, marine services, permit applications and many other services.



# Dashboard – digitalPORT@SG™ landing page

7 Upon successfully logging in with Singpass or digitalPORT@SG™ login credentials, the digitalPORT@SG™ landing page will be displayed. Click the 'BILLING/PAYMENT' menu on the left panel.

8 Click on the 'Payment Services' link on the right panel to view your dashboard.

PERMITS	<input type="text" value="Search for services"/> 8 Payment Services e-Wallet Application for payment of Annual Port Dues and Advanced Maritime Welfare Fees - 5Apps Application for payment of Annual Port Dues and Advanced Maritime Welfare Fees - AIAS Opt Out of Visiting Yacht Port Dues - AIAS Opt Out of Visiting Yacht Port Dues - 5Apps Finance Calculator for Vessel - 5Apps Finance Calculator for Vessel - AIAS Finance Calculator for Craft - AIAS Finance Calculator for Craft - 5Apps Dredging/Excavated Materials Report and Billing System Refund Application
REGISTRATION	
MARINE SERVICES	
BUNKERING SERVICES	
ENQUIRIES	
VESSEL INFORMATION	
M-SERVICES	
7 BILLING/PAYMENT	

# Dashboard – Approved Application

The ePayment Services page will be displayed.

9 Click on your account number to view your e-bills and e-statements.



## Welcome to MPA e-Payment Services from Marinet

MPA e-Payment Services is an easy and convenient way for MPA's customers to view, manage and pay their MPA bills/charges using credit cards or direct debit.

## Important Notes

Before making any payment, please check through [this page](#) to make sure that your computer and browser are capable of making payment online.

Please refer to our [refund policy](#) for any overpayment or error payment.

Please note that system maintenance will be carried out from 11:00AM to 12:00PM. Thus, all the e-Payment Services will not be available during this period. We apologise for any inconvenience caused.

## Terms & Conditions

By using these Services, you will be deemed to have read and accepted the [Terms and Conditions](#).

To proceed, please choose one of the accounts below.

## Accounts

9 • 00071Y (C-00061048)

Welcome,  
xiaopengyou

[Back to digitalPORT@SG™](#)

[Logout](#)