



MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE NOTICE
NO. 100 OF 2025

01 AUG 2025

Shipping Community
Harbour Craft Community
Pleasure Craft Community

SCHEDULED MAINTENANCE FOR ICA SYSTEM (13 AUG 2025)

The Immigration & Checkpoints Authority of Singapore (ICA) will be carrying out a schedule maintenance of the ICA CREW system on the following date:

- **13 Aug 2025 (Wed) 2300hrs to 14 Aug 2025 (Thu) 0700hrs**

2 ICA's circular on the scheduled maintenance of the ICA CREW system is attached as **Annex**.

3 Any queries relating to this circular should be directed to ICA PCS at ICA_CREW_Administrator@ica.gov.sg

CAPT CHONG JIA CHYUAN
PORT MASTER
MARITIME AND PORT AUTHORITY OF SINGAPORE



01 AUG 2025

Scheduled Maintenance for ICA System (13 Aug 2025)

ICA system will undergo maintenance on following dates:

- **13 Aug 2025 (Wed) 2300hrs to 14 Aug 2025 (Thu) 0700hrs**

During the maintenance period, ICA e-services in digitalPORT@SG™ will not be available. Shipping agents/ ferry operators are advised not to submit any ICA applications during this period as the applications will not be processed.

2 For urgent application (e.g., arrival, departure, sign-on, sign-off) during the maintenance period, shipping agents can access the CREW FormSG via <https://go.gov.sg/vesselandcrewmatters> or QR code.



3 Shipping agents can also contact ICA PCS at ICA_CREW_Administrator@ica.gov.sg for further clarifications. Alternatively, for manual applications (e.g. arrival, departure, sign-on, sign-off), shipping agents can duly complete and submit the application form via the link provided in digitalPORT@SG™ Maintenance Notice during the maintenance period.

AC LEE TECK SENG
DEPUTY COMMANDER (OPERATIONS)
INTEGRATED CHECKPOINTS COMMAND (SEA)
IMMIGRATION & CHECKPOINTS AUTHORITY