

MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE NOTICE NO. 90 OF 2025

09 JUL 2025

Shipping Community
Harbour Craft Community
Pleasure Craft Community

<u>Change of Scheduled Maintenance for ICA System (From 10 Jul 2025 to 15 Jul 2025)</u>

The Immigration & Checkpoints Authority of Singapore (ICA) will be carrying out a schedule maintenance of the ICA CREW system on the following date instead of 10 Jul 2025:

- 15 July 2025 (Thu) 00:00 AM to 0500 AM
- 2 ICA's circular on the scheduled maintenance of the ICA CREW system is attached as **Annex**.
- 3 Any queries relating to this circular should be directed to ICA PCS at ICA CREW Administrator@ica.gov.sg

CAPT CHONG JIA CHYUAN
PORT MASTER
MARITIME AND PORT AUTHORITY OF SINGAPORE



09 JUL 2025

<u>Change of Scheduled Maintenance for ICA System (From 10 Jul 2025 to 15 Jul 2025)</u>

ICA system will undergo maintenance on following date instead of 10 Jul 2025.

15 July 2025 (Thu) 00:00 AM to 05:00 AM

During the maintenance period, ICA e-services in digitalPORT@SGTM will not be available. Shipping agents/ ferry operators are advised not to submit any ICA applications during this period as the applications will not be processed.

2 For urgent application (e.g., arrival, departure, sign-on, sign-off) during the maintenance period, shipping agents can access the CREW FormSG via https://go.gov.sg/vesselandcrewmatters or QR code.



3 Shipping agents can also contact ICA PCS at ICA CREW Administrator@ica.gov.sg for further clarifications. Alternatively, for manual applications (e.g. arrival, departure, sign-on, sign-off), shipping agents can duly complete and submit the application form via the link provided in digitalPORT@SGTM Maintenance Notice during the maintenance period.

AC LEE TECK SENG
DEPUTY COMMANDER (OPERATIONS)
INTEGRATED CHECKPOINTS COMMAND (SEA)
IMMIGRATION & CHECKPOINTS AUTHORITY