



MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE CIRCULAR  
No. 4 of 2014

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Shipping Community

## **ENHANCEMENT TO MARINET SYSTEM**

1 On 1 Apr 14, MPA will launch a series of e-Finance initiatives on the Marinet system. e-Finance aims to provide customers with increased convenience in retrieving financial documents and offer alternative modes of payment. The new e-Finance services will comprise the following:

- e-Bills: Bills of up to a year can be viewed, downloaded or printed online
- e-Statement: Statements of accounts of up to a year can be retrieved online
- e-Payment: Payments for bills and fines can be made using e-Nets which is a direct debit to bank account or credit card (Visa, Mastercard and Amex)
- e-Wallet: Payments for value-added services can be made using e-Wallet's stored value system. Customers on Giro can choose to top up the e-Wallet using Giro. Details on e-Wallet are in **Annex A**.

2. All Marinet users will be able to utilise these new e-Finance services free of charge, via Marinet at <https://marinet.mpa.gov.sg>.

3. We are pleased to announce that in response to customer feedback, access charges to Marinet will be removed from 1 April 2014. Access charges comprise of the monthly subscription fee of \$10.70, Marinet Log-on ID registration charge of \$42.80 each and Singpass logon charge of \$0.21 each.

4. With free Marinet access, customers with existing Marinet access<sup>1</sup> would enjoy cost savings ranging from \$128 to \$556 per year.

5. Any queries relating to this circular should be directed via e-mail to: [MPA\\_AR@mpa.gov.sg](mailto:MPA_AR@mpa.gov.sg) or [Tel:\(65\) 6375-1695](tel:6563751695)

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MARITIME AND PORT AUTHORITY OF SINGAPORE

Enclosures:

Annex A: e-Wallet Initiatives

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<sup>1</sup> Marinet access charges are still payable prior to 1 Apr 14.

**E-Wallet Initiatives**

1. Marinet's value-added services include the provision of real-time information on vessel movement and location, allowing companies to make informed business decisions.
2. Value-added services include the following chargeable services:
  - Vessel Movement Alert at \$0.21 per SMS
  - Vessel Mobile Services at \$0.21 per SMS
  - Daily Shipping State List at \$0.64 per enquiry
  - I-Track for own vessels at \$10.70 per vessel per month
  - I-Track for own vessels at \$1.07 per vessel per day
3. Small value bills are generated from these transactions. Hence to improve process efficiency, e-Wallet would be introduced for the payment of these value added services.
4. With e-Wallet, Companies will no longer receive bills for these transactions and payments will be made through a stored value system via Marinet. Companies can top up the stored value<sup>2</sup> in their e-Wallet using the various e-Payment modes.
5. Customers can top up e-Wallet using Giro, and they would be billed for the top-up values.
6. To encourage the use of e-Wallet, all existing customers<sup>3</sup> will be given a free one-off \$10 stored value which they can use to pay for value-added services on e-Wallet.

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<sup>2</sup> The denomination for the top up of the stored value would be set at \$10, \$50, \$100 and \$300. The stored value would be capped at \$500.

<sup>3</sup> Existing customers refer to customers who have signed on to Marinet prior to 1 April 2014.