

#### MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE CIRCULAR No. 18 of 2019

21 October 2019

Harbour Craft Community
Pleasure Craft Community

# DIGITAL TRANSFORMATION OF MPA ONE STOP DOCUMENT CENTRE (OSDC) [CLOSURE OF OSDC SERVICE COUNTERS FROM 1 JANUARY 2020]

In line with the Smart Nation Initiative, MPA has been progressively introducing digital services over the past years for customers to perform harbour and pleasure craft transactions online in a seamless and convenient way.

- 2. With the introduction of digital services and continuous improvements to enhance the services, all harbour and pleasure craft transactions can now be performed anytime and anywhere on personal smart mobile devices or in the office. The digital online services have significantly reduced the number of customers conducting transactions over the counter at OSDC. Hence, MPA has reviewed the need and will cease providing counter services at OSDC progressively as follows:
  - a) 1 December to 31 December 2019, operating hours will be from 0830 hours to 1230 hours from Mondays to Fridays (closed on Weekends and Public Holidays).
  - b) From 1 January 2020, counter service will cease.
- 3. If you require assistance with the digital services, please contact the following:

Digital Services	Telephone Number	Email
Harbour and Pleasure Craft	6325 2373	osdc_mpa@mpa.gov.sg
Licensing		
Port Clearance	6325 2374	
Marinet Helpdesk	6375 1255	marinet@mpa.gov.sg

- 4. Please refer to Annex A for the full suite of digital services available in MPA's Marinet. To access these digital services, please visit <a href="https://marinet.mpa.gov.sg">https://marinet.mpa.gov.sg</a>
- 5. Please contact Mr Francis Koh at tel. no. 6325 2432 or email <a href="mailto:francis.koh@mpa.gov.sg">francis.koh@mpa.gov.sg</a> for any clarification needed on this circular.

CAPT DAKNASH GANASEN
SENIOR DIRECTOR (OPERATIONS AND MARINE SERVICES)
for CHIEF EXECUTIVE
MARITIME AND PORT AUTHORITY OF SINGAPORE

## Annex A – List of digital services for Harbour and Pleasure Craft community

To access the digital services, please visit <a href="https://marinet.mpa.gov.sg">https://marinet.mpa.gov.sg</a>

#### **Table 1: Harbour Craft Licences**

List of e-services	
Enquiry of Craft Licence	
Enquiry on Application Status	
New Harbour Craft Licence	
Renewal of Harbour Craft Licence	
Change of Craft Particulars	
Change of Ownership	
Change of Ship Manager	
Conversion of Craft Licence	
Payment of Craft Licence Fees	
Bid for Craft Licence Number	
Craft Inspection Booking	

#### **Table 2: Pleasure Craft Licences**

List of e-services	
Enquiry of Craft Licence	
Enquiry on Application Status	
New Pleasure Craft Licence	
Renewal of Pleasure Craft Licence	
Change of Craft Particulars	
Change of Ownership	
Conversion of Craft Licence	
Payment of Craft Licence Fees	
Bid for Craft Licence Number	
Craft Inspection Booking	

## **Table 3: Harbour Craft Driving Licences**

List of e-services	
New Manning Licence	
Enquiry on Application Status	
Payment of Manning Licence Fee	
Enquiry of Manning Licence and Submission of New Documents	
Application for Replacement / Renewal / Cancellation of Manning Licence	

#### **Table 4: Pleasure Craft Driving Licences**

Table 111 leadard Grant Errying Electrics	
List of e-services	
New Powered Pleasure Craft Driving Licence (PPCDL) / Advanced PPCDL	
Payment of PPCDL/Advanced PPCDL Fee	
Enquiry of PPCDL/APPDL	
Replacement/Renewal/Cancellation of PPCDL/Advanced PPCDL	
Submission of Documents (medical reports)	

## Annex A – List of digital services for Harbour and Pleasure Craft community

## **Table 5: Port Clearance for Harbour and Pleasure Craft**

List of e-services	
General Declaration of Vessel Arrival/Departure	
Submission of Change of Purpose of Call	
Submission of Ship Certificates	
EPC Check – Submission of Ship Certificates	
Enquiry of General Declaration of Arrival/Departure	
Enquiry on Ship Certificates	
Enquiry on Application Status	
Cancellation of Port Clearance Certificate	
Application for Electronic Port Clearance Scheme	
Submission of Change of Agency	
Submission of Change of General Declaration of Departure (History Calls)	
Application for Vessel Record Creation	
Application for Change of Vessel Particulars	
Application for Permission to Launch a Newly Constructed Vessel into	
Waters of the Port	
Application to change Launch Date/Time	
Application for Permission to Break Up a Vessel in the Port	
Application for Approval to Extend Permission to Break Up a Vessel in the Port	

Table 6: Others

List of e-services	
Temporary Harbour Craft Permit	
Application for payment of Annual Port Dues and Advanced Maritime	
Welfare Fees	