



The Singapore Maritime Gallery (SMG) would like all visitors to enjoy every moment of their time at the Gallery.

In the interest of all visitors' safety and comfort, the following house rules are to be observed at all times. The SMG staff or security has the right to ask visitors to leave the Gallery if they fail to comply.

Before the Visit

- Visitors must always observe the house rules and instructions from SMG staff.
- There is camera surveillance throughout the Gallery. The video recordings are kept for a period of time determined by the Maritime and Port Authority of Singapore (MPA) and may be made available to the police, if necessary.
- Items such as large bags, rucksacks and long umbrellas are not permitted in the exhibition areas. These items can be deposited near the reception counter.
- Strollers are to be folded up and deposited near the reception counter if the Gallery is crowded.
- The Gallery is accessible to wheelchair users. However, personal mobility devices such as electric scooters, skateboards etc. are not permitted in the Gallery, and must be deposited near the reception counter.
- Food and drinks are not permitted to be consumed in the Gallery.
- Smoking is prohibited inside the Gallery.
- Pets are not permitted in the Gallery, apart from registered guide dogs.

During the Visit

- All persons-in-charge, teachers and supervisors of large groups must manage their groups' conduct and ensure that the group visits run smoothly.
- Visitors must observe basic rules of public conduct and etiquette, and should not behave in a manner that will disturb the experience of other visitors such as running, playing, talking loudly or shouting in the Gallery.

- Visitors should refrain from touching the exhibits in the Gallery, unless specifically asked to do so by SMG guides during the guided tours.
- Visitors are liable for any intentional or accidental damages caused in the Gallery and around its premises.
- To ensure the safety and security of tour participants, the general public are not allowed to join pre-arranged tours that are being conducted. For the general public who wish to attend the Gallery tour, kindly book online for the next available session.
- Photography, with no flash, can be taken in the Gallery for personal use. For commercial photography, media photography and videography, prior arrangement with the Gallery is required.
- Writing or drawing (with pencil or ballpoint pen) as a form of activity is allowed in the Gallery if it is not disruptive to the visitors and does not damage any fixtures or exhibits within the Gallery.
- For large school groups, sitting on the ground is only permitted when the Gallery is not crowded, and it must not cause any obstruction.
- Photographs, videos and audio records may be taken of visitors at the Gallery. By visiting the Gallery, visitors grant the management of the Gallery the full rights to use the resulting images and recordings without claims for payments or royalties for purposes that may include (but is not limited to) printed and online publicity, social media and media releases.

After the Visit

- MPA is not liable for any damage to, loss or theft of personal property.
- Visitors can leave their feedback regarding their experience via the survey forms located at the reception counter, or through the website.