



MARITIME AND PORT AUTHORITY OF SINGAPORE

PORT MARINE NOTICE
NO. 126 of 2018

11 Dec 2018

Shipping Community

ANNUAL MARINE SERVICES SURVEY (2018) OF SHIPMASTERS

1 The Maritime and Port Authority of Singapore (MPA) has appointed ML Research Consultants Pte Ltd to conduct the Annual Marine Services Survey (2018) of shipmasters from 30 Nov 2018 to 31 Jan 2019. However, as feedback from a representative sample of shipmasters is necessary for accurate and meaningful analysis, the survey period will be extended until 21 Feb 2019 to allow more shipmasters to participate in the survey. Shipmasters are reminded and strongly encouraged to participate in the survey as the feedback received will assist in enhancing the marine services provided to ships in Singapore. Responses in the survey will be kept strictly confidential.

2 The survey questionnaires will be handed to shipmasters by harbour pilots from PSA Marine Pte Ltd. Shipmasters are requested to complete the questionnaires and return them to the harbour pilots or their agents using the enclosed pre-paid envelope. Alternatively, shipmasters can participate in the survey via the internet at the following website:

<http://mlresearch.com.sg/survey/mpa/>

3 For queries regarding the survey, please contact Miss Huang Huiwen of ML Research Consultants Pte Ltd at Tel: +65 6223 3411 between Mon to Fri (9am to 6pm) or email: survey@mlresearch.com.sg.

4 Please call Mr Zack Chang at Tel: +65 6325 2032 (email: Zack_CHANG@mpa.gov.sg) for clarification on this Port Marine Notice.

KEVIN WONG
PORT MASTER
MARITIME AND PORT AUTHORITY OF SINGAPORE