

Just In Time Planning and Coordination Platform

Adopting a customer service journey perspective to optimise the port stay for ships that call at the Port of Singapore.

Berth Planning

Ship agents are required to **submit berth applications** to the terminals for **planning and clearance**. The terminals will provide the **Estimated Time of Berthing (ETB)** in advance through the JIT Platform.



Itinerary Planning for Port Stay

The ETB information will be sent to all stakeholders attending to the vessel through the JIT platform.

Government authorities and marine service providers can use the ETB to **plan and deploy resources** accordingly.



Monitoring of Vessel Arrival

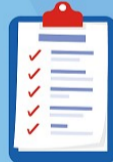
The JIT platform will inform ship agents if there are changes to the vessel arrival time. This is for the ship agents to **make changes** to the itinerary if necessary. If there are no changes to the arrival time, the ship agents will **confirm the itinerary**.



Planning & Coordination of Vessel Activities

The JIT platform facilitates direct berthing on arrivals and on-time departures to **enhance ship turnaround time** as well as to **reduce dwell time** at anchorages.

All vessel activities will be **captured in real time** on the JIT platform with the corresponding activity **timestamps**.



Departure of Vessel

The **Estimated Time of Unberthing** will be shared with all stakeholders to ensure timely departure of vessel.

The **Estimated Time of Departure** will be captured upon disembarkation of the pilot from the vessel.

